

# **STAKEHOLDER ENGAGEMENT PLAN**

*St. George Solar PV Project (Phase I and II) -  
Bulgaria*



## Report details:

Project name	<b>ST. GEORGE SOLAR PV PROJECT (Phase I and II)</b>
Project location	<b>Municipality of Silistra, Polkovnik Lambrinovo village, Bulgaria</b>
Document title	<b>Preliminary Environmental And Social Impact Assessment (ESIA): Volume 4 – Stakeholder Engagement Plan (SEP)</b>
Developer	<b>Rezolv Energy S.A.</b>
Date of issue	April 2024
Document no.	3551

## Document control:

Version	Date	Description / Updates	Author	Reviewer	Approver
1.0	October 2023	Preliminary SEP	AON	N Davies	D Jackson
2.0	January 2024	First Draft SEP for IFC review	AON	N Davies	D Jackson
3.0	17 April 2024	Second draft SEP for IFC review - updated Table 7 with information about the stakeholder meetings on draft ESIA	AON	N Davies	D Jackson
4.0	20 August 2024	Final update (include updates based on SE household survey)	AON	N Davies	D Jackson

## Contents

<b>List of Tables</b> .....	5
<b>List of Figures</b> .....	5
<b>Acronyms and Abbreviations</b> .....	6
<b>1. Introduction</b> .....	7
<b>1.1. Background</b> .....	7
<b>1.2. Scope of this SEP</b> .....	7
<b>1.3. Stakeholder engagement principles</b> .....	8
<b>1.4. Stakeholder engagement objectives</b> .....	9
<b>2. Project Summary</b> .....	10
<b>2.1. Project organization</b> .....	10
<b>2.2. Project location and description of area of impact (AOI)</b> .....	10
<b>2.3. Expected impacts</b> .....	13
<b>2.4. Permitting status, current land use and land take requirements</b> .....	14
<b>2.5. Project timeline</b> .....	16
<b>3. National and international requirements on stakeholder engagement</b> .....	16
<b>3.1. Bulgarian National Regulations</b> .....	16
<b>3.2. International Lender requirements</b> .....	17
<b>IFC Performance Standards</b> .....	17
<b>EBRD Performance Requirement 10</b> .....	18
<b>4. Summary of previous engagement for the Project</b> .....	20
<b>5. Project stakeholders</b> .....	20
<b>5.1. Stakeholder identification</b> .....	20
<b>5.2. Stakeholder analysis</b> .....	28
<b>6. Engagement action plan</b> .....	31
<b>7. Engagement tools</b> .....	43
<b>8. Encouraging the participation of women</b> .....	44
<b>9. Vulnerable groups</b> .....	44
<b>10. Resources and responsibilities</b> .....	44
<b>10.1. Project Company</b> .....	44

---

10.2.	CLO specific responsibilities .....	45
10.3.	EPC Contractor .....	46
11.	External grievance mechanism .....	46
11.1.	Overview.....	46
11.2.	Detailed GM procedure.....	46
11.3.	Contact Information.....	48
12.	Monitoring, evaluation, and reporting.....	49
12.1.	Overview.....	49
12.2.	Monitoring and evaluation activities .....	49
12.3.	Reporting to stakeholders .....	49
	Internal reporting.....	49
	External reporting .....	50
	Appendices.....	51
	Appendix A - PERCEPTION Questionnaire – quantitative research.....	51
	Appendix B - Grievance Form (EN and BG) .....	57
	Appendix C - Grievance Log (template) and Stakeholder list (template) .....	59
	Appendix D - SE Log.....	60
	Appendix E - Minutes of Meetings .....	65
	Appendix F - Summary of project concerns collated from community perception surveys ...	66

### List of Tables

<b>Table 1.</b> Plant and subsites total installed DC and Maximum AC Capacity.....	12
<b>Table 2:</b> Scoping outcomes .....	13
<b>Table 3.</b> Project ESIA Schedule.....	16
<b>Table 4.</b> Stakeholder groups and communication methods Source. Stakeholder analysis .....	22
<b>Table 5.</b> Engagement Objectives and Activities during each phase of the Project.....	31
<b>Table 6.</b> Stakeholder Engagement Program .....	34
<b>Table 7.</b> Stakeholder Engagement Tools .....	43

### List of Figures

<b>Figure 1.</b> Project Site Layout .....	12
<b>Figure 2.</b> St. George subsites and PV substation and indicative routes of “Pelikan” and “Dorostol” 110kV OHL interruption points .....	13
<b>Figure 3.</b> Stakeholder Mapping Matrix .....	30
<b>Figure 4.</b> Grievance Mechanism for the Project .....	46
<b>Figure 5.</b> Grievance Mechanism for pre-construction, construction, and operation phases .....	48
<b>Figure 6.</b> Stakeholders’ Presence in the Survey. ....	52
<b>Figure 7.</b> Structure of the participant population, according to sex. ....	53
<b>Figure 8.</b> Structure of the participant population, according to major age groups.....	53
<b>Figure 9.</b> Structure of the participant population, according to major age groups.....	54
<b>Figure 10.</b> Perceived impact of the Project on the local community, according to the stakeholders. ...	55

## Acronyms and Abbreviations

Name	Description
<b>AoI</b>	Area of Influence
<b>BoP</b>	Balance of Plants
<b>EBRD</b>	European Bank for Reconstruction and Development
<b>CBO</b>	Community-Based Organizations
<b>CEO</b>	Chief Executive Officer
<b>CLO</b>	Community Liason Officer
<b>CRG</b>	Community Reference Group
<b>EHSS</b>	Environmental, Health & Safety and Social
<b>EIA</b>	Environmental Impact Assessment
<b>EM</b>	Engagement Manager
<b>EPA</b>	Environment Protection Authority
<b>EPC</b>	Engineering, Procurement and Construction
<b>E&amp;S</b>	Environmental and Social
<b>ESAP</b>	Environmental and Social Action Plan
<b>ESDD</b>	Environmental and Social Due Diligence
<b>EU</b>	European Union
<b>IFC</b>	International Finance Corporation
<b>KPI</b>	Key Performance Indicator
<b>MD</b>	Managing Director
<b>NGO</b>	Non-governmental Organization
<b>NTS</b>	Non-technical Summary
<b>PR</b>	Performance Requirement
<b>Project</b>	The Photovoltaic Panels Project in Polkovnik Lambrinovo Village, Bulgaria
<b>SEAP</b>	Stakeholder Engagement Action Plan
<b>SEP</b>	Stakeholder Engagement Plan
<b>SPV</b>	Special Purpose Vehicle

## 1. Introduction

### 1.1. Background

The **St. George PV Project** started being developed in 2009 when the American company Applied Energy Services (AES) had plans to build a photovoltaic (PV) power plant with an initial installed capacity of 80 MW. Development by AES stalled in 2009. Active work for the development of the Project (as currently structured and described below) started in 2020.

The current developer is Rezolv Energy, an independent clean energy power producer funded by Actis Eastern Europe Energy S.a.r.l. (<https://www.act.is/>) (the “Company”). Rezolv Energy has set up a special project vehicle (the SPV) **R-Engineering EOOD** as the entity responsible for the development of the Project and is the owner of the Project and will be the key entity signing the loan agreement with the Lenders and for overseeing the implementation of E&S requirements as defined here.

For development purposes, the photovoltaic (PV) power plant (hereafter described as the “Project”) has been split into two “phases” or “PV power plants” to be built over relevant parts of the Project Plots:

- (i) Phase 1 - PV power plant with a capacity of 99,5 MW<sub>AC</sub> - “St. George East”
- (ii) Phase 2 - PV power plant with a capacity of 99,5 MW<sub>AC</sub> - “St. George West”

The combined phases will have an overall installed capacity of approximately 229MW<sub>p</sub>.

Based on international lender categorization criteria, the Project could qualify as a ‘Category B’ Project.

### 1.2. Scope of this SEP

This document represents a **Stakeholder Engagement Plan (SEP)** for the planned St. George Solar PV Project (*The Project*) located in Silistra Province, Bulgaria. The ESIA and this SEP is designed following the requirements of the International Finance Corporation (IFC) Performance Standards (PSs) and regarding the European Bank for Reconstruction and Development (EBRD) Environmental and Social Policy 2019 (ESP 2019) Performance Requirements (PRs) and the Equator Principles.

In line with international good practice, the Company recognizes that stakeholder engagement is essential for the basis of the Project to ensure a strong relationship with all interested parties (*stakeholders*). Stakeholder engagement is essential for the good development of the Project, the success of the business risk management and the creation of shared value. The key elements of the SEP include the following:

- Company’s commitment to effectively engage external Project stakeholders.
- Description of national and international requirements for consultation and disclosure.

- Initial identification and characterization of the interested parties (*stakeholders*) to determine appropriate ways of engagement.
- Strategy and timetable for sharing information and consulting with each stakeholder group.
- Tools for engagement.
- Resources and responsibilities for implementing stakeholder engagement activities.
- Description of external grievance mechanism
- Description of how stakeholder engagement activities will be incorporated into the company's overall management system for the finalization of the ESIA Process and during construction and operation.
- Establishing proper/suitable communication with vulnerable groups and women to ensure they are sufficiently consulted about the Project.

### **1.3. Stakeholder engagement principles**

The key principles guiding the approach to stakeholder engagement on this Project are:

- 1) Empathy and respect for the concerns of the community.
- 2) Development of shared outcomes for the mutual benefit of the host community, landholders, and the Project developer/operator.
- 3) Openness and transparency with the stakeholders, engaging in an open process and providing meaningful information on all relevant aspects.
- 4) Accountability and willingness to accept responsibility as a corporate citizen and to account for impacts associated with the Project activities.
- 5) Mutual respect built through genuine dialogue to identify mutually agreeable solutions.
- 6) Development of strong local relationships.
- 7) A good and open relationship with all stakeholders, based on trust and a mutual commitment to acting in good faith.
- 8) To respect stakeholders' interests, opinions, and aspirations.
- 9) A commitment to regular, transparent, and straightforward communication.
- 10) Work collaboratively and cooperatively with stakeholders to find solutions that meet common interests.
- 11) To be responsive and to coherently respond in good time to stakeholders.
- 12) To be proactive and to act in anticipation of the need for information or potential issues, trying to manage risks before they occur by offering opportunities for dialogue.
- 13) To engage with stakeholders to make them feel fairly treated.
- 14) To afford fair consideration of any of the stakeholders' issues and concerns.
- 15) To be inclusive and accessible to stakeholders, including vulnerable and minority groups, so they can participate, receive and understand information, and be heard.
- 16) Provision of opportunities for inclusion, deliberation, and influence.
- 17) Ongoing engagement.



#### 1.4. Stakeholder engagement objectives

The Project will be a significant part of the community of Polkovnik Lambrinovo and surrounding communities for more than 25 years and will aim to be a good neighbour, provide local employment where possible, provide training, and support community-strengthening initiatives. Accordingly, the main objectives of SEP are:

1) Identify key stakeholders for the Project and Associated Facilities.

The main objective is to identify key stakeholders, potential issues, and Project risks and deliver appropriate engagement activities for risk mitigation. The key stakeholders will be identified and organized into different categories of individuals and organizations, thus highlighting the potential ways in which they might be affected by the Project and its Associated Facilities. Furthermore, potential individuals and organizations that might influence how the operations are run or how the Project is implemented will be identified, noting that this process may change throughout the project's life cycle.

2) Distribute accurate information in an open and transparent manner.

The objective is to provide a transparent and inclusive process for disclosing information, community input, and feedback. It aims to develop trustworthy relationships, thus ensuring that stakeholders, particularly those directly affected by the Project, have all relevant information available to them. The stakeholders are encouraged to make informed comments, thus helping to reduce levels of uncertainty and anxiety. Information should allow affected parties to understand the project's potential risks, impacts, and benefits.

3) Form partnerships to promote constructive interaction between all parties and create benefit-sharing opportunities.

Establish an effective process to ensure stakeholders' feedback. Develop relationships of trust between the Project and stakeholders to contribute to proactive interaction and avoid, through every possible means, unnecessary conflicts based on rumours and misinformation. The aim is to identify questions and concerns from the main stakeholders, which are carefully considered, acknowledged and managed accordingly through media inquiries.

4) Record meeting outcomes and address public concerns, issues, and suggestions.

Document stakeholders' issues, concerns, and comments to allow rationale for Project decisions to be tracked and understood.

5) Manage stakeholders' expectations.

Ensure that stakeholders' expectations are being informed at a realistic level – *regarding job opportunities, local infrastructure, community investments, and financial benefits* – thus limiting future disappointments and frustrations from the directly affected parties at later stages of implementation. The aim is to mitigate the potential conflicts between the Project and the main stakeholders.

6) Fulfil national and international requirements for consultation.

Ensure compliance can avoid potential business interruption risks and project delays based on procedural issues rather than substantive ones. Furthermore, it can contribute to obtaining the social license to operate and building effective and trustful relations with the stakeholders.

## 2. Project Summary

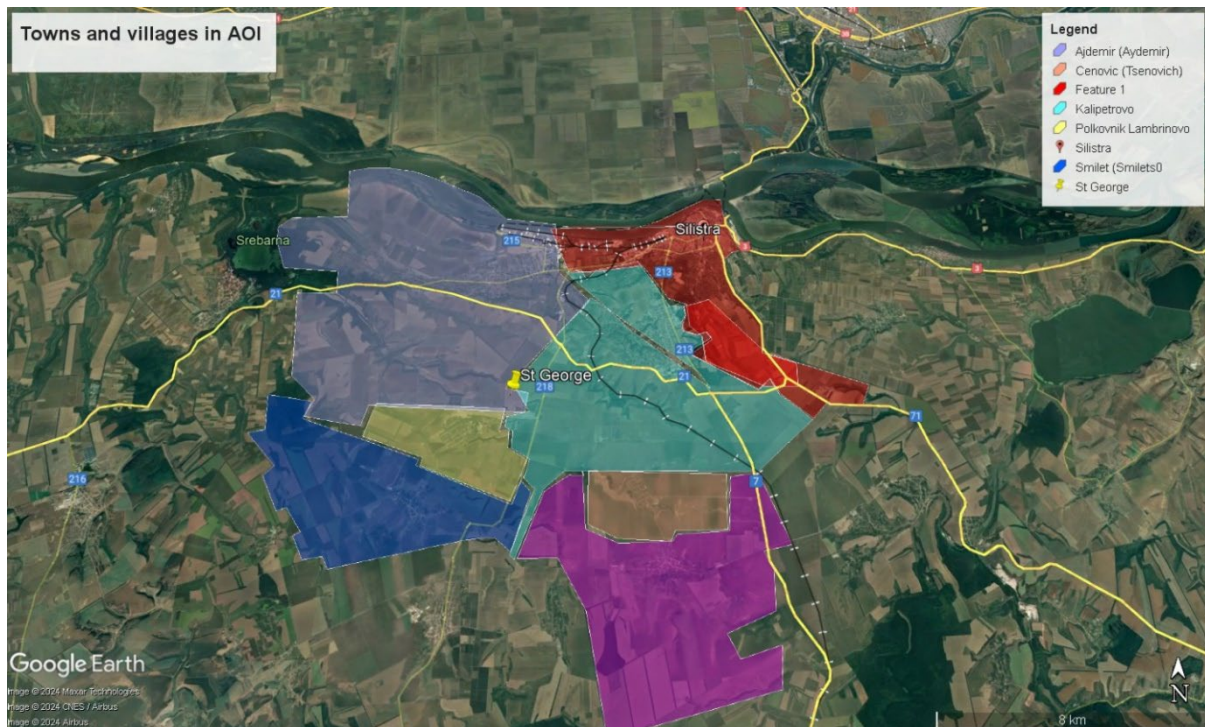
### 2.1. Project organization

The following entities are key to the project implementation, including stakeholder engagement and grievance management. The roles and responsibilities of the entities concerning stakeholder engagement are outlined in Section 10.

- **Rezolv Energy / Actis Energy:** *the developer of the Project before the establishment of the Project Company, and they are a shareholder in the Project Company. They will be overseeing E&S compliance and reviewing reports to be submitted to Lenders.*
- **R-Engineering EOOD (the Project Company):** *is the entity responsible for the development of the Project and is the owner of the Project, and will be the key entity signing the loan agreement with the Lenders and overseeing the implementation of E&S requirements as defined here. The Project Company will include a community liaison officer (CLO) dedicated to implementing stakeholder engagement obligations and community liaison.*
- **EPC Contractor:** *is responsible for preparing the detailed design and layout of the Project; supply of the material and equipment (PV Panels, inverters, etc.); construction of the Project and its various components (PV Panels, internal roads, building infrastructure, etc.).*
- **Subcontractors:** *Subcontractors are identified as any entity (international or local) appointed directly by the EPC Contractor through contractual arrangements to undertake construction activities within the Project area or provide a specific service for the Project.*
- **Lender Environmental and Social Advisor (LESA):** *Is assigned by the Lender(s) to provide different services, including E&S due diligence of the Project before financial close, supervision and monitoring of the construction and operational phases.*

### 2.2. Project location and description of area of impact (AOI)

The Project is located in northeast Bulgaria, on the land of the village of Polkovnik Lambrinovo, 5 km south of Silistra in the Silistra Region.. The PV and OHTL Project affects the districts of Polkovnik Lambrinovo, Smilets, Aydemir and Kalipetrovo communities, which are identified as directly affected communities “AOI communities”. There are two other communities in the region that may incur secondary (indirect) positive and negative impacts (Tsenovich and Silistra)



**Figure 1: Towns and villages administrative areas (approximate)**

The landscape character of the areas is dominated by the airfield apron and agricultural plots in the north and south. There are no residential properties within the PV site area. The majority of the area was closed off to the public while it was operating as an airfield. The character of the landscape is already affected by the presence by man-made constructions, field elevations, etc. and is considered to be modified habitat<sup>1</sup> as per IFC PS62. The topography of the site is characterized as flat.

The Project is located on the site of a former airport, including a 2.5 km runway, a passenger terminal, adjacent infrastructure, and a former military airfield. The land was used by Silistra Airport, which was closed in 2000. The site is flat terrain with very minor undulation along the border. The site has good tarmac roads and is connected to Silistra town (approximately 12 km distant) via Route 208 and Route 21. The nearest major international airport and Port is in the City of Varna, approximately 140km from the Project via Route 29, 71 and 207. The majority of the land around the site is agricultural. The nearest protected zone is BG 0000169 “Ludogorie Srebarna”, 350 m from the site boundary. The Site boundary and layout are illustrated in Figure 2.

<sup>1</sup> Modified habitats are areas that may contain a large proportion of plant and/or animal species of non-native origin, and/or where human activity has substantially modified an area’s primary ecological functions and species composition.

<sup>2</sup> Further explanation is provided in the biodiversity impact assessment.





**Figure 2. Project Site Layout**

The Project comprises two subprojects: St. George East (Phase I) and St. George West (Phase II). Photovoltaic (PV) power uses solar panels to convert sunlight into electricity by converting solar radiation into DC electricity. PV inverters convert the direct current that will be transformed into alternating current via transformers to raise the voltage from Low Voltage (LV) to Medium Voltage (MV). The Maximum AC Capacity (MW at power factor 1), as per Table 1 below, is defined as the sum of the AC power of the inverters as follows.

**Table 1. Plant and subsites total installed DC and Maximum AC Capacity.**

Subsite	Installed Capacity (MWp)	Maximum AC Capacity (MW)
St. George East (Phase I)	114.55	99.5
St. George West (Phase II)	114.55	99.5
<b>Overall Plant</b>	<b>229.10</b>	<b>199.0</b>

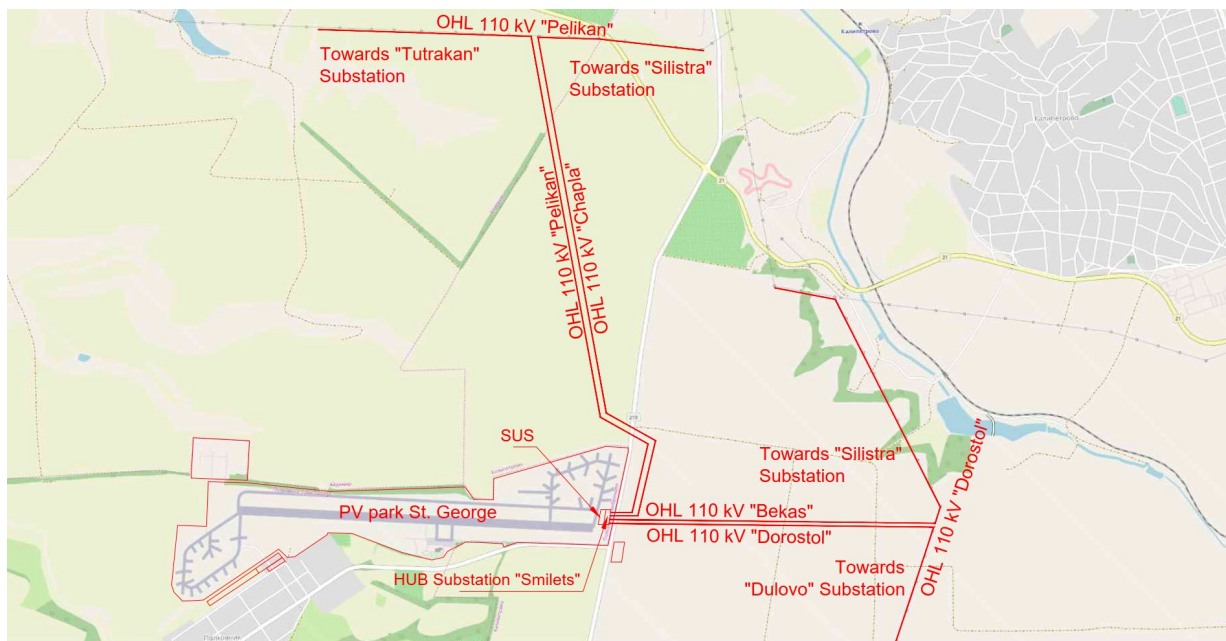
The Project consists of the following elements:

- PV Plant Phase I and Phase II
- Step-up Substation (SUS) - one substation with two step-up transformers
- Hub Substation “Smilets” (HUB)<sup>3</sup>
- Medium Voltage (MV) cables to the SUS

<sup>3</sup> Developed by the Electricity System Operator (ESO)

- Low Voltage (LV) cables and LV/MV power stations and transformers.
- 110 kV double circuit Overhead Line (OHTL) “Pelikan” connecting to existing 110 kV OHTL “Silistra to Tutrakan” via “loop in loop out” “LILO” connection.
- 110 kV double circuit OHTL “Dorostol” connecting to existing 110 kV OHTL “Silistran to Dorostol” via “LILO” connection.
- Supporting infrastructure (e.g. office and welfare facilities, security system, fencing, drainage, internal road network).

Figure 2 below shows the location of each of the Project subsites, the Step-up Substation (shown as “*Step-up Substation*” the Hub Substation “Smilets” and the double circuit lines leading to the LILO connection points with the planned OHTLs “Pelikan” and “Dorostol”. For the Pelikan line, there will be two road crossings near the Site. For the Dorostol line there will be one road crossing near the connection point with the existing line.



**Figure 3.** St. George subsites and PV substation and indicative routes of “Pelikan” and “Dorostol” 110kV OHL interruption points

### 2.3. Expected impacts

The following table summarises the expected impacts as defined by the scoping exercise reported in Annex A of the preliminary ESIA (Volume II). The topics scoped in have informed the engagement roadmap, stakeholder identification, and understanding of stakeholders' interests/impact to be used during engagement sessions.

**Table 2:** Scoping outcomes

Environment and Health	Social	Labour
<b>Scoped in:</b>		

Environment and Health	Social	Labour
<ul style="list-style-type: none"> <li>· Air quality (C/D).</li> <li>· Noise and vibration (C,O,D)</li> <li>· Waste (including hazardous waste) (C/O/D)</li> <li>· Soil (C/D)</li> <li>· Hydrogeology (C/D)</li> <li>· Biodiversity (C,D)</li> <li>· Ecosystem services (C,O,D) (scoped in but addressed under livelihood and resources use and other topic areas)</li> </ul>	<ul style="list-style-type: none"> <li>· Community health and safety (C/O/D)</li> <li>· Traffic and Transportation (C/D)</li> <li>· Security (C/O/D)</li> <li>· Emergency preparedness and response (C/O/D) (community risks)</li> <li>· Cultural heritage (tangible) (C)</li> <li>· EMF/EMC (O)</li> </ul>	<ul style="list-style-type: none"> <li>· Occupational Health and Safety (C/O/D)</li> <li>· Emergency preparedness and response (C/O/D)</li> <li>· Labor rights (C/O/D)</li> <li>· Employment (positive) (C/O/D)</li> <li>· Procurement/supply chain (C/O/D)</li> <li>· Gender Based Violence and Harassment (GBVH) (C/D)</li> <li>· Human rights (C/D)</li> <li>· Temporary labour influx (C/D)</li> </ul>
<b>Scoped out:</b>		
<ul style="list-style-type: none"> <li>· Air quality (O)</li> <li>· Landscape and visual impact (C, O, D)</li> <li>· Soils (O)</li> <li>· Water resource use (C/O/D).</li> <li>· Greenhouse gases (C/O/D)</li> <li>· Climate resilience</li> <li>· Cumulative impacts (O)</li> <li>· Transboundary impacts (C/O/D)</li> <li>· Cumulative impacts (C)</li> </ul>	<ul style="list-style-type: none"> <li>· Livelihood and land use</li> <li>· Radio and TV interference (C/O/D)</li> <li>· Traffic and transportation (O)</li> <li>· Cultural heritage (O)</li> <li>· Indigenous Peoples (C/O/D)</li> <li>· Biodiversity (O)</li> <li>· Cultural heritage (intangible)</li> </ul>	<ul style="list-style-type: none"> <li>· Temporary labour influx (O)</li> <li>· Human rights (O)</li> <li>·</li> </ul>
Note: C = Construction, O = Operations, D = Decommissioning		

#### 2.4. Permitting status, current land use and land take requirements

Following privatization in 2005, land acquisition for the mainland plots for the PV park phases 1 and 2 started in 2009. The different land plots were purchased from separate owners, including private landowners, the state and the municipality. The Project Company rents private-owned land for the Project's lifetime. The land for Pelikan Cable OHTL was acquired via easement agreements concluded starting in 2009 and compensated in 2012 via a decision from the Municipality of Silistra. The land for the Dorostol OHTL was acquired via easement agreements concluded in 2009 and compensated in 2012 via a decision from the Municipality of Silistra. Zoning plans have been approved and updated based on the project's latest design. A livelihood restoration plan is ongoing to identify any additional livelihood support over and above national requirements.

---

Land ownership and lease agreements cover all facilities developed in the Project. Further information and supporting documentation are available in the Environmental and Social Impact Assessment (ESIA) – St George Phase I and II.

## 2.5. Project timeline

**Table 3** summarises the key achieved or proposed milestones for the ESIA and the Project.

**Table 3. Project ESIA Schedule**

<u>Activity</u>	<u>Date</u>
Scoping	October 2023
Engagement on requirement for national Environmental Impact Assessment (EIA)	2009 to 2022 <sup>4</sup>
Completion of draft Environmental and Social Impact Assessment (ESIA) and disclosure of non-technical summary (NTS) in the Project area	February 2024
Lender disclosure period (NTS, ESIA, ESMP)	April 2024 (duration of 30 days)
Finalise ESIA (including public consultation comments, Lender comments and ongoing studies)	April 2024
Financial close	August 2024
Finalise LRP and any outstanding compensation obligations for alignment with IFC PS5 (as applicable)	August 2024
Finalize Project Company and EPC-ESMS (pre-construction)	August 2024
Construction Start	September 2024
Commissioning	January to July 2025
Commercial Operation Date	September 2025
Expected Lifetime	25 years (2025 to 2050)

### 3. National and international requirements on stakeholder engagement

#### 3.1. Bulgarian National Regulations

The 1991 Constitution guarantees access to Public Information in Bulgaria. Bulgaria's 1991 Constitution provides that access to information is a fundamental freedom. Several pieces of legislation help define this right. First, the Access to Public Information Act (2000, amended 2016) regulates the access to and re-use of public sector information. The act applies to state

<sup>4</sup> Project has acquired statements from the Environment Protection Agency, branch of the Ministry of Ecology and Waters, that the Project does not pose a threat to the wildlife and biodiversity and no EIA study must be conducted. Project must follow the specific measures listed in the statements issued by the Environment protection agency, the general laws and rules for construction and operation of the PV plant and the grid connection facilities - Decision RIEW №PY-91-IIP-2022 dated 7 September 2022 re lack of EIA for Pelikan.pdf, Decision 102 of the RIEW dated 30 September 2022 re lack of necessity of EIA Dorostol.pdf, Ministry of environment and water\_Resolution No PY-31-EO-2009 re LP 57251.500.586.pdf



bodies, their regional offices, local self-government bodies, public law organizations, and organizations funded by state monies. ([https://europam.eu/?module=country-profile&country=Bulgaria#info\\_FOI](https://europam.eu/?module=country-profile&country=Bulgaria#info_FOI))

### 3.2. International Lender requirements

Project Lenders are expected to be International Financial Institutions with their own E&S policies. For this SEP, it has been assumed that Lenders will follow the relevant requirements of the IFC Performance Standards (PSs) and EBRD Performance Requirements (PRs).

The EBRD's PRs and IFC PSs are benchmarks for sound environmental and social risk management practices in private sector developments. The PRs and PSs require that clients engage affected communities through disclosure of information, consultation, and informed participation in a manner that is meaningful for stakeholders and commensurate with the risks to and impacts of the Project on the affected communities.

These international standards include specific guidance on stakeholder engagement throughout the project lifecycle, as outlined below.

#### IFC Performance Standards

All of the IFC PSs include requirements for a certain amount of stakeholder consultation/engagement (either in the ESIA or as part of the ESMS), and therefore, the Project will require a certain level of engagement. IFC PSs 1 on "Social and Environmental Assessment and Management Systems" describes the stakeholder engagement requirements more deeply. It states the following:

*"Stakeholder engagement is the basis for building strong, constructive, and responsive relationships essential for successfully managing a project's environmental and social impacts. Stakeholder engagement is an ongoing process that may involve, in varying degrees, the following elements:*

- *Stakeholder analysis and planning;*
- *Disclosure and dissemination of information;*
- *Consultation and participation;*
- *Grievance mechanism; and*
- *Ongoing reporting to Affected Communities.*

*The nature, frequency, and level of effort of stakeholder engagement may vary considerably and will be commensurate with the Project's risks and adverse impacts and the Project's phase of development."*

The IFC PSs indicate that when affected communities are subject to identified risks and adverse impacts from a project, the developer/client will undertake a process of consultation in a manner that provides the affected communities with opportunities to express their views on project risks, impacts and mitigation measures, and allows the Client to consider and respond to them. Effective consultation is a two-way process that will:

- Begin early in the process of identification of environmental and social risks and impacts and continue on an ongoing basis as risks and impacts arise.
- Be based on the prior disclosure and dissemination of relevant, transparent, objective, meaningful and easily accessible information in a culturally appropriate local language(s) that is understandable to affected communities.
- Focus inclusive engagement on those directly affected instead of those not directly involved.
- Be free of external manipulation, interference, coercion, or intimidation.
- Enable meaningful participation, where applicable.
- Be documented.

### **EBRD Performance Requirement 10**

The main requirements are:

#### ***Stakeholder Identification, Analysis and Engagement Planning***

*[1] Stakeholder engagement is an ongoing process that may involve, in varying degrees, the following elements: stakeholder identification, analysis and planning, disclosure and dissemination of information, consultation and participation, grievance mechanism, and ongoing reporting to affected stakeholders. A Stakeholder Engagement Plan (SEP) will be developed and implemented to guide the engagement process, tailored to the main characteristics and interests of the affected stakeholders and reflecting the nature and scale of the risks associated with the Project.*

*[2] Stakeholder engagement will be free of manipulation, interference, coercion, and intimidation and conducted based on timely, relevant, understandable, and accessible information in a culturally appropriate format.*

*[3] The nature and frequency of stakeholder engagement will vary from Project to Project, depending on the risks to and adverse impacts on the affected communities, the sensitivity of the sector and environment, and the level of public interest. To tailor the engagement to the specifics of the clients and the Project, all clients seeking EBRD finance must undertake the steps outlined in paragraphs 8 to 10 early in the environmental and social appraisal process. As part of its due diligence, the Bank will assess the level of information disclosure and consultation conducted by the Client against the requirements of this PR and may require additional engagement. The requirements of national law with respect to public information and consultation, including those laws implementing host country obligations under international law 2 must always be met.*

#### ***Disclosure of Relevant Project Information***

*[1] Relevant information is to be provided to stakeholders on key aspects of the Project:*

- (a) the purpose, nature, scale, and duration of the project activities.*
- (b) risks to, and potential impacts on, stakeholders and proposed mitigation plans.*

(c) *the envisaged stakeholder engagement process, if any, and opportunities and ways in which the public can participate.*

(d) *the time and venue of any envisaged public consultation meetings, and the process by which meetings are notified, summarized, and reported.*

(e) *the process by which any grievances will be managed.*

### **Meaningful Consultation**

[1] *Consultation will be in line with the degree of impact of the Project and will be:*

(a) *inclusive and culturally appropriate.*

(b) *free of external manipulation, interference, coercion, or intimidation.*

(c) *depending on the nature and scale of the Project's potential adverse impacts on affected communities.*

(d) *begin early and continue throughout the Project.*

(e) *be documented.*

### **Informed Consultation and Participation**

*Consultations involve deep exchange of views and information, and an organized and iterative consultation, leading to the Client's incorporating into its decision-making process the views of the affected parties on matters that affect them directly, such as proposed mitigation measures, the equitable sharing of benefits and opportunities from projects, and implementation issues. The process should be documented, especially the measures taken to avoid or minimize risks to and adverse impacts on the affected stakeholders. The stakeholders should be informed about how their concerns have been considered. Furthermore, the consultation process must meet any applicable requirements under national environmental impact assessment laws and other relevant legislation.*

### **Engagement During Project Implementation and External Reporting**

*The Company will provide information to identified stakeholders, on an ongoing basis, appropriate to the nature of the Project and its adverse environmental and social impacts and issues, and the level of public interest throughout the life of the Project. If there are material changes to the Project that result in additional adverse impacts or issues of concern to the affected communities, the Company will inform them regarding how these impacts and issues are being addressed and disclose an updated ESMP in accordance with the SEP. In addition, clients are encouraged to make publicly available periodic reports on their environmental and social sustainability.*

### **Grievance Mechanism**

*Establish a grievance mechanism, process, or procedure, to receive and facilitate resolution of affected stakeholders' concerns and grievances about the Client's environmental and social*

performance. The grievance mechanism should be scaled to the risks and potential adverse impacts of the Project.

### **Ongoing Reporting to Affected Stakeholders**

Provide periodic reports to the affected stakeholders that describe progress with the implementation of the project Action Plans on issues that involve ongoing risk to or impacts on affected stakeholders and on issues that the consultation process or grievance mechanism has identified as a concern to those stakeholders.

## **4. Summary of previous engagement for the Project**

This section includes a summary of any stakeholder engagements undertaken to the date of writing of the ESIA including information on the draft ESIA disclosure meeting undertaken to inform the community about the development of the project and the outcomes of the ESIA. Stakeholder engagement is ongoing for the ESIA phases of the Project. The SE Log is provided in Appendix D.

## **5. Project stakeholders**

### **5.1. Stakeholder identification**

A stakeholder is defined as an individual or group with an interest or incentive in a venture's success or failure<sup>5</sup>. Mario H. Trentim<sup>6</sup> mentions that “*stakeholder identification is not a one-time process.*”<sup>7</sup>. Consequently, the identification of stakeholders is an ongoing process, starting with the mapping of any individual or group who is potentially affected, in a positive or negative matter, by the Project, thus having an *interest and/or the ability to influence its outcome*, directly or indirectly.

The stakeholder identification aims to establish a list of individuals or organizations that may be directly or indirectly affected (*positively or negatively*) by the Project or have an interest in the Project and its activities.

Stakeholder groups and communication methods are identified in **Table 4** presented below. The Owner maintains a separate Stakeholder Contact List with the names and contact information to allow engagement efforts to take place including phone contact, e-mail, way of contact, key interest, perception of project, follow up actions.

The primary communication method is through direct contact via e-mail, thus presenting the Project and inviting the main stakeholders to award approximately 5 minutes to evaluate and offer their opinion on the investment opportunity. Furthermore, it also invites stakeholders to

<sup>5</sup>

[https://www.financestrategists.com/wealth-management/stakeholder/?gclid=Cj0KCQjwsIejBhDOARIsANYqkD1CdyfnK\\_AVJweiFIEWZfViZMa0BuCUUK\\_HUkA25PrOzYFUTD9uKnMaAi4sEALw\\_wcB](https://www.financestrategists.com/wealth-management/stakeholder/?gclid=Cj0KCQjwsIejBhDOARIsANYqkD1CdyfnK_AVJweiFIEWZfViZMa0BuCUUK_HUkA25PrOzYFUTD9uKnMaAi4sEALw_wcB)

<sup>6</sup> Trentim, M.H. (2013). *Managing Stakeholders as Clients: Sponsorship, Partnership, and Citizenship*

<sup>7</sup> Idem

---

maintain contact with the Project, opening the communication to further feedback through different stages of implementation.

This matrix will be subject to further modifications and amendments throughout the lifecycle of the Project.

**Table 4.** Stakeholder groups and communication methods Source. Stakeholder analysis (updated August 2024)

<u>Stakeholder Category</u>	<u>Stakeholder Group</u>	<u>Stakeholders</u>	<u>Relevance to the Project</u> <sup>8</sup>	<u>Interest in the Project</u>	<u>Communication Method</u>
<b>National Government</b>	Key Ministries.	<ul style="list-style-type: none"> <li>Ministry of Environment and Water</li> <li>Ministry of Economy and Industry</li> <li>General Labor Inspectorate</li> <li>State Inspectorate for Road Transport Control</li> <li>Executive Environment Agency</li> </ul>	Statutory consultees, high-impact	Impacts related to their area of specialties.	Communication with authorities will follow established procedures per Bulgarian regulations.
<b>Province Government</b>	County Authorities. Silistra County Council. Environmental Protection Agency in Silistra.	<ul style="list-style-type: none"> <li>Environmental Protection Agency Silistra</li> </ul>	Decision maker, high impact	Impacts related to their area of specialties.	Communication with provincial-level government will follow established procedures in line with the Bulgarian regulations.
<b>Village Government (direct AOI project affected communities)</b>	Commune Authorities.	<ul style="list-style-type: none"> <li>Polkovnik Lambrinovo Local Council</li> <li>Smilets Local Council</li> <li></li> </ul>	Decision maker, high impact	Impacts related to their area of specialties.	Communication with local-level authorities will follow established procedures in line with Bulgarian regulations. Furthermore, direct discussions and visits will take place to

<sup>8</sup> **impact-based (A), Interest-based (I), or decision-maker (D)**

<u>Stakeholder Category</u>	<u>Stakeholder Group</u>	<u>Stakeholders</u>	<u>Relevance to the Project</u> <sup>g</sup>	<u>Interest in the Project</u>	<u>Communication Method</u>
		<ul style="list-style-type: none"> <li>• Aydemir Local Council</li> <li>• Kalipetrovo Local Council</li> <li>•</li> </ul>			present the scope and objectives of the Project.
<b>Directly affected landowners or land management (OHL and main Site)</b>	Landowners	<ul style="list-style-type: none"> <li>a) Communities, groups, businesses, and individuals within 5 km of the Project</li> <li>b) Landowners who will host the photovoltaic panels.</li> <li>c) The neighbourhood dwellings within 5 km of photovoltaic panels.</li> <li>d) Members of the Polkovnik Lambrinovo</li> </ul>	Interest-based, high-impact	Economic impact	Face-to-face meetings, phone calls, and business correspondence.

<u>Stakeholder Category</u>	<u>Stakeholder Group</u>	<u>Stakeholders</u>	<u>Relevance to the Project</u> <sup>g</sup>	<u>Interest in the Project</u>	<u>Communication Method</u>
		Community Reference Group.			
<b>Directly affected land users (main site/servitude)</b>	Employees, their representatives	Agricultural land users using the Project site (inc. access road)  Informal land users within the Project site (inc. access road) (if any)	Interest-based, high-impact	Economic and social impact	Face-to-face meetings, phone calls, letters, focus group discussions, access to public hearings/meetings, visual aids and leaflet distribution, social media, and media releases.
<b>Land users affected by OHTL servitude.</b>	Employees, their representatives	Informal land users within the area under the OHTL (if any)	Interest-based, high-impact	Economic and social impact	Face-to-face meetings, phone calls, letters, focus group discussions, access to public hearings/meetings, visual aids and leaflet distribution, social media, and media releases.
<b>Indirectly affected land users.</b>	Community-based organizations		Interest-based, moderate impact	Economic impact	Business correspondence, phone calls, face-to-face meetings, focus group discussions, access to public hearings/meetings, visual aids and leaflet distribution, social media, media releases
<b>Indirectly affected Communities or settlements</b>	Local communities, area residents, groups, businesses, and	Settlements included in the studied area:  • Silistra County Council	Interest-based, moderate to high impact	Economic and social impact	Local communications will focus on disclosure of information, meetings with relevant authorities and councils, and implementation of grievance mechanisms.



<u>Stakeholder Category</u>	<u>Stakeholder Group</u>	<u>Stakeholders</u>	<u>Relevance to the Project</u> <sup>g</sup>	<u>Interest in the Project</u>	<u>Communication Method</u>
	<p>individuals within 5 km of the Project.</p> <p>Landowners who will host the panels.</p> <p>The neighbour dwellings within 5 km of a Project.</p> <p>Members of the Polkovnik Lambrinovo Community Reference Group.</p>	<p>• Tsenovich Local Council</p> <p>Affected Community Members and Infrastructures:</p> <ul style="list-style-type: none"> <li>• Landowners</li> <li>• Land users</li> <li>• Households within 5 km of the Project</li> <li>• Neighbours to the panels, substation, access roads</li> </ul>			
<b>Vulnerable Households</b>	Vulnerable groups	<ul style="list-style-type: none"> <li>• Seasonal residents</li> <li>• Low-income households.</li> <li>• Female-headed households.</li> <li>• Unemployed youth.</li> <li>• Elderly and orphans.</li> </ul>	Interest-based, high-impact	Economic and social impact	Communications will be tailored based on their needs, including some of the following: Face-to-face meetings (with female team members, where needed), phone calls, letters, focus group discussions, access to public hearings/meetings, visual aids and leaflet distribution, social media, and media release.

<u>Stakeholder Category</u>	<u>Stakeholder Group</u>	<u>Stakeholders</u>	<u>Relevance to the Project</u> <sup>g</sup>	<u>Interest in the Project</u>	<u>Communication Method</u>
<b>Non-Governmental Organizations (NGOs)</b>	International. National. Local.	<ul style="list-style-type: none"> <li>Local NGOs and NGOs located in the Study Area</li> <li>International NGOs</li> <li>Ekaterina Karavelova (domestic violence/GBVH)</li> </ul>	Interest-based, high-impact	Impacts related to their area of interest.	Company website Formal consultation mechanism ( <i>quantitative and qualitative sociological research</i> )
<b>Other interested groups</b>	Media. Law enforcement. Healthcare providers. Other notable projects in the County. Renewable Energy Groups.	<ul style="list-style-type: none"> <li>National, regional, and local radio stations.</li> <li>National, regional, and local newspapers.</li> <li>Local Police.</li> <li>Local Fire Brigade.</li> </ul>	Interest-based, moderate impact	Social impact	Company website, press releases, and/or newspaper announcements.
<b>Potential partners</b>	Contractors. Suppliers and service providers.	<ul style="list-style-type: none"> <li>National/ Regional/ Local business</li> <li>Employment Agencies</li> </ul>	Impact-based, high impact	Economic and social impact	Information disclosure meetings and other grievance mechanisms.

<u>Stakeholder Category</u>	<u>Stakeholder Group</u>	<u>Stakeholders</u>	<u>Relevance to the Project</u> <sup>8</sup>	<u>Interest in the Project</u>	<u>Communication Method</u>
	Investors and lenders to the Project.	<ul style="list-style-type: none"> <li>Lenders such as EBRD</li> </ul>			

## 5.2. Stakeholder analysis

This section of the research focuses on identifying the interested parties (*stakeholders*) and others affected at the local, regional, or national level. To better understand the role of the stakeholders in the project, in the first instance, the stakeholders were categorized into two main groups. One category refers to how stakeholders will be or are likely to be affected by (*influenced by*) the project implementation, while the second category marks the stakeholders' interests. The first category marks the *level of connectivity to the Project*. The second category marks, as previously stated, *the level of interest in the Project*.

Following this mapping, the two principal groups of stakeholders in the Project are broadly categorized as follows:

### Connected stakeholders.

- **Directly connected.**

- a) Communities, groups, businesses, and individuals within P. Lambrinovo, Smilets, Aydemir and Kalipetrovo (directly affected communities) of the Project
- b) Landowners who will host the photovoltaic panels and overhead line right of way.
- c) Other communities within 10 km of photovoltaic panels, including Tsenovich, Silistra (indirectly affected communities).
- d) Members of the Polkovnik Lambrinovo Community Reference Group.
- e) Contractors (workers) working on the Project.

- **Indirectly connected.**

- a) Communities, groups, businesses, and individuals within Tsenovich and Silistra
- b) Residents, businesses, officials, and administrators of Polkovnik Lambrinovo Village who may be indirectly connected to the Project by employment opportunities, influx and the related pressure on resources, services, and accommodation.
- c) Local community-based organizations that represent directly connected groups and/or other affected parties.
- d) Employees, their representatives, and contractors to the Project.

### Interested stakeholders.

- **Interested individuals, non-governmental organizations (NGOs), and groups.**

- a) Residents of Polkovnik Lambrinovo Village
- b) Community-based organizations, non-governmental organizations.
- c) Suppliers and service providers to the Project.
- d) Other notable Projects in the Country
- e) Renewable Energy Groups
- f) Investors and lenders to the Project.
- g) Media, academics, and other interested parties
- h) Gender NGOs.

- **Interested authorities.**

- a) Silistra County Council
- b) Polkovnik Lambrinovo Local Council
- c) Aydemir Local Council
- d) Kalipetrovo Local Council
- e) Tsenovich Local Council
- f) Environmental Protection Agency in Silistra
- g) Local communities – Polk. Lambrinovo, Aydemir, Kalipetrovo, Tsenovich, and Silistra Council Members and residents

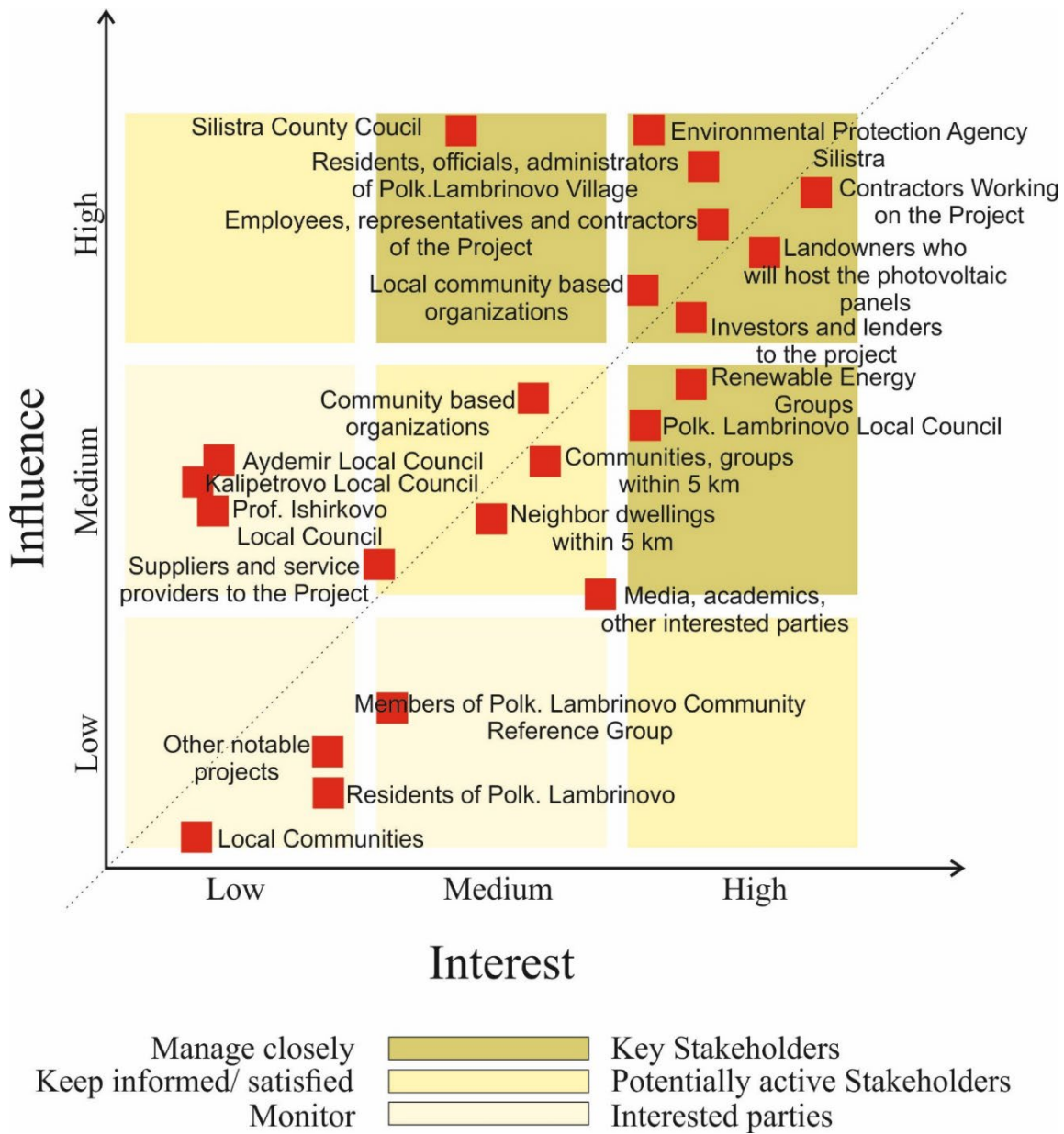
These stakeholders have been assessed using the following key determinants:

- The stakeholder's projected level of interest in the Project.
- The stakeholder's degree of influence or value to the Project.
- The Project's potential impact on the stakeholder as defined by the ESIA

*Interest:* interest refers to the connection between the stakeholders and the Project. Thus, stakeholders might have a direct benefit or be directly affected by the Project implementation. Understanding stakeholders' level of interest can help clarify their motivation and how they might be able to influence the Project.

*Influence on the Project:* influence refers to the stakeholders' impact on decisions taken or affecting the Project. The influence might be in the form of *formal control over the decision-making process*, or it can be informal (*ex. Protests, blocking or allowing project operations to continue*)

The outcomes of this mapping are presented in Figure 3



**Figure 4. Stakeholder Mapping Matrix**

**Source.** Stakeholder analysis<sup>9</sup>

<sup>9</sup> **Note:** The stakeholder mapping was an internal exercise that was made following the results of the quantitative analysis. It is to be noted that this is the result of a public survey conducted between 01-20 May 2023, and positions of stakeholders may change over time as the Project progresses, and, as part of regular updates of the SEP, the stakeholder map will be reviewed and updated as necessary. Furthermore, any new stakeholders identified will be added to the map.

## 6. Engagement action plan

The stakeholder engagement program included in this SEP is intended to cover the post-ESIA work and pre-construction phase and provide a high-level outline for the subsequent phase of the Project. This section will be continuously updated as engagement is undertaken and new requirements for engagement are defined for subsequent phases. The next update of this SEP will be issued once the Project is approved and signed off for construction.

An overview of engagement objectives and activities is provided in **Table 5**. The current SE program is provided in **Table 6**.

*Table 5. Engagement Objectives and Activities during each phase of the Project*

**Source.** Stakeholder Engagement Plan

Project Phase	Engagement Objectives	Engagement activities
<b>ESIA / Pre-construction</b>	<p>Confirm relevant stakeholders.</p> <p>Familiarize the stakeholders with the latest plans relating to the Project.</p> <p>Manage expectations.</p> <p>Confirm social license to operate.</p> <p>Obtain requisite licenses and permits (where not already in place).</p> <p>Disclosure of findings of draft ESIA to directly affected communities.</p> <p>Disclosure and dissemination of the Project's external grievance mechanism.</p> <p>Receive, record and address stakeholder grievances.</p> <p>Business correspondence and meetings via telephone.</p> <p>Engage with women in a proactive manner (e.g through dedicated FGDs)</p> <p>Disclosure of final ESIA.</p> <p>Lender ESIA Disclosure.</p>	<p>Appointment of a Community Liaison Office (CLO) and dissemination of contact details with stakeholders<sup>10</sup>.</p> <p>Meetings as part of the socio-economic survey<sup>11</sup>.</p> <p>Disseminate the grievance mechanism information sheet and hard copies of grievance forms<sup>12</sup>.</p> <p>Face-to-face and public meetings to discuss impact mitigation measures (draft ESIA disclosure meeting).</p> <p>Women only FGDs</p> <p>Information disclosure on Final ESIA and EIA via Lender websites (as relevant)</p> <p>Implementation of all required LRP actions</p> <p>Public meetings/notifications before the commencement of construction.</p> <p>Regular face-to-face meetings with community representatives.</p>

<sup>10</sup> See section 11 of this document.

<sup>11</sup> See Appendix 1 of this document – Stakeholder Assessment regarding the Polkovnik Lambrinovo Photovoltaic Panels

<sup>12</sup> Appendix B

Project Phase	Engagement Objectives	Engagement activities
		Focus groups with indirectly affected communities and vulnerable people.
<b>Construction</b>	<p>Update stakeholders on the progress of the Project (financing, construction start dates)</p> <p>Provide information on how to access potential employment opportunities/business opportunities.</p> <p>Maintain social license and consolidate trust.</p> <p>Manage expectations.</p> <p>Obtain requisite licenses and permits.</p> <p>Receive, record and address stakeholders' grievances.</p> <p>Meetings with Landowners for implementation of the LRP requirements (as necessary)</p> <p>Keep Stakeholders informed of project performance and E&amp;S compliance.</p>	<p>Update SEP for the construction phase.</p> <p>Regular announcements of key construction milestones, major equipment delivery schedules, and planned interruptions of local traffic.</p> <p>Regularly disseminate the grievance mechanism information sheet and hard copies of grievance forms.</p> <p>Meetings for the preparation and implementation of the Community Investment Plan.</p> <p>Report on Project progress and performance (including grievances) to the community.</p> <p>Report on the Project progress and performance (including grievances) to the community (monthly progress report to the Lenders).</p> <p>Community Investment Plan preparation and implementation.</p>
<b>Operation</b>	<p>Update stakeholders on progress and performance.</p> <p>Renew license and permits.</p> <p>Maintain social license and consolidate trust.</p> <p>Obtain requisite licenses and permits.</p> <p>Manage expectations.</p> <p>Receive, record and address stakeholders' grievances.</p>	<p>Update SEP for the operation phase.</p> <p>Report on Project progress and performance.</p> <p>Meetings for the preparation and implementation of the Community Investment Plan.</p> <p>Regular dissemination of grievance mechanism information sheet, hardcopies of grievance forms</p>
<b>De-commissioning</b>	<p>Inform stakeholders on decommissioning works (<i>activities, schedule, staff retrenchment, disposal of materials</i>)</p>	<p>Update SEP for the decommissioning phase.</p>



Project Phase	Engagement Objectives	Engagement activities
	Obtain requisite licenses and permits. Manage expectations. Receive, record and address stakeholders' grievances.	Dissemination of grievance mechanism information sheet. Meetings as part of the local permitting process.

Some planning and engagement activities will be ongoing throughout the entire Project cycle, and they include:

- Regular updates on the Project
- Regular updates and revisions of the stakeholder register, stakeholder analysis and stakeholder interest and influence on the Project
- Addressing comments, questions, and grievances regularly through appropriate channels
- Regular reporting to the stakeholders, according to their declared interest<sup>13</sup>.

Stakeholder engagement activities are recorded in the SE Log (Appendix D)

**Table 6** below provides further information on the engagement activities proposed for the project in the form of the SE program. This will be continuously reviewed and updated as needed, not less than six monthly.

<sup>13</sup> See Appendix 1 of this document.

**Table 6. Stakeholder Engagement Program**

Phase	Type of Event	Key participant s	Description	Planning	Implementer	Target Date
Pre-construction	Letters to key government ministries and other stakeholders to confirm information in the ESIA	Government agencies, NGO's	<ul style="list-style-type: none"> <li>The Project will issue letters to relevant stakeholders with information that may support the ESIA to confirm the findings of the ESIA.</li> </ul>	Letters	The Company	February 2024- completed.
Pre-construction	Key informant interviews to confirm and elaborate the findings of the socio-economic baseline provided in the Preliminary ESIA	Key informants	KII with the following: <ul style="list-style-type: none"> <li>regional health facility in Kalipetrovo (2 outpatient clinics for primary medical care - individual practices) to confirm health information,</li> <li>Mayor of P-Lambrinovo</li> <li>local business representative (from P-Lambrinovo).Road authority</li> <li>Seasonal residents</li> </ul>	FGDs	The Company	April 2024 – completed

Phase	Type of Event	Key participants	Description	Planning	Implementer	Target Date
Pre-construction	Informal meetings with community representatives	Local government officials, business representatives	<ul style="list-style-type: none"> <li>The project will continue a program of informal meetings and engagements with local community representatives as needed</li> </ul>	Face-to-face meetings	CLO	Ongoing
Pre-construction	Public hearing on findings of the draft ESIA (version 2.0)	Stakeholders: Government agencies and authorities, EPA, NGO's, Directly affected communities: Polk. Lambrinovo	<p>Local council and community meetings</p> <ul style="list-style-type: none"> <li>Draft ESIA Disclosure Meeting 1 - Polkovnik Lambrinovo (completed 09/03/2024; refer to minutes in Appendix E)</li> <li>Draft ESIA Disclosure Meeting (feedback meeting) – ESIA feedback meeting (6 weeks following ESIA disclosure meeting) to provide feedback on the outcomes of the</li> </ul>	Presentation of findings by Project Company and consultant. Invites are to be issued at least five days before the meeting Draft NTS made available in	Company/ CLO	March 2024 - completed

Phase	Type of Event	Key participant s	Description	Planning	Implementer	Target Date
				the Project area Project leaflets distributed		
Pre-construction	Focus Group Discussions	P-Lambrinovo, Smilets, Kalipetrovo and Aydemir / vulnerable groups	<p>Focus group discussions (directly and indirectly affected communities) include specific meetings with women, vulnerable persons, and business representatives as follows:</p> <ul style="list-style-type: none"> <li>• Women (one FGD 5 to 10 persons)</li> <li>• Elderly +65 (one FGD 5 to 10 persons)</li> <li>• Youths (under 25) (one FGD 5 to 10 persons)</li> <li>• Seasonal residents (by phone) (10)</li> <li>• Accommodation providers in Silistra.</li> </ul>	Project information and leaflets.	CLO (supported by communication specialists (women moderator) where needed)	April 2024 - completed

Phase	Type of Event	Key participants	Description	Planning	Implementer	Target Date
Pre-construction	Project information disclosure package is published online on the Company Website <i>(following the integration of stakeholder comments on the draft and Lender comments).</i>	All stakeholders	<p>The Project Disclosure Package will include the following:</p> <ul style="list-style-type: none"> <li>• Non-technical Summary (NTS) – in both English and Bulgarian;</li> <li>• Stakeholder Engagement Plan (SEP), including the Grievance Mechanism for the Project – in both English and Bulgarian;</li> <li>• Grievance Form – in both English and Bulgarian</li> </ul> <p>These documents will be made available on the dedicated Project page</p>	All materials will be available online for stakeholder information during the Project lifetime.	The Company	<p>March 2024 (draft NTS and GF)</p> <p>April 2024 (final NTS, SEP)</p> <p>August 2024 (final approved NTS, ESIA, SEP)</p>
Pre-construction	Project information disclosure package is published online on the Lender's Website <i>(following the integration of stakeholder comments on the draft and</i>	All stakeholders	<p>The Lender Disclosure Package will include the following:</p> <ul style="list-style-type: none"> <li>• NTS – in both English and Bulgarian;</li> <li>• ESIA and ESMP and supporting Annexes</li> <li>• SEP, including the Grievance Mechanism for the Project – in both English and Bulgarian;</li> </ul> <p>These documents will be made available on the lender's webpage</p>	All materials will be available online for stakeholder information during the Project lifetime.	Lenders	<p>April 2024 – Completed</p> <p>August 2024 – updated documents to be posted for reference</p>

Phase	Type of Event	Key participant s	Description	Planning	Implementer	Target Date
	<i>Lender comments).</i>					
Pre- construc tion	Project information made available in key locations of the area, in Bulgarian language	All stakeholders	Information on the Project implementation and progress (including feedback on grievances and issues) will be made available to the public in Polk. Lambrinovo, Aydemir, Kalipetrovo, Prof. Ishirkovo and Silistra Town Halls, and other public locations in the affected communities. The information will include: NTS in both English and Bulgarian (including information on the Grievance mechanism) Grievance Form – in both English and Bulgarian)	Information will be made available during the ESIA disclosure meeting and ongoing. Grievance Forms to be available for use throughout the	CLO	March 2024 August 2024 Ongoing through project process

Phase	Type of Event	Key participant s	Description	Planning	Implementer	Target Date
				Project lifetime.		
Pre-construction	Open day follow up meeting	All Stakeholders	Feedback to community on ESIA updates to questions raised during the open day including further information on employment protocols, demolition waste removal, EMF, grievance mechanisms.	Pre-construction	The Company / CLO	April 2024 - Completed
Pre-construction	Information notices publication	All stakeholders	The start of the construction will be announced on community groups and online, and regular follow up as needed. Information to be disseminated will include project schedule, feedback on grievances and other project statistics. Expected locations of the panels, expected routes for transport of the construction equipment and panels, timeline for construction, details about the contractors and contact details for contractor and investor, alongside emergency contact details.	Locations to be arranged with local community representatives and community noticeboard ant entrance to the site	CLO	August 2024
All phases	Disseminate grievance mechanism	All stakeholders	The Grievance mechanism and grievance form (as included in Appendix B) will be made widely available to the public via online and offline communication channels. Grievances can be raised directly with the CLO, in person,	Throughout the pre-construction and operation phases	CLO	March 2024 – ongoing

Phase	Type of Event	Key participants	Description	Planning	Implementer	Target Date
			via the phone or by e-mail (details specified above).			
All phases	Focus Group Discussions	P-Lambrinovo, Smilets	Focus group discussions (directly and indirectly affected communities) include specific meetings with women, vulnerable persons, and business representatives as follows: <ul style="list-style-type: none"> <li>• Women</li> <li>• Elderly +65</li> <li>• Youths (under 25)</li> </ul>	Key milestones in construction process	CLO (supported by communication specialists (women moderator) where needed)	September 2024 – ongoing to end of construction.
All phases	Posting notice boards in the Polk. Lambrinovo Town Hall and in public places of the affected settlements, in local language (Bulgarian)	Local Community	Dissemination of key announcements on Project activities (e.g., incoming transport of big Project equipment to the local communities).	Upon major construction activities	Company / CLO	August 2024 – ongoing



Phase	Type of Event	Key participants	Description	Planning	Implementer	Target Date
All phases	Regular meetings with the affected communities	Local Community	Collect and process grievances and share relevant Project information.	Meetings as often as needed	Company / CLO	April 2024 – ongoing
Operation phase	Inform on the start of operation.	Mayors of the affected settlements and community members	Inform stakeholders of the start of the operation, any health and safety risks for the communities and mitigation measures	Four weeks before the start of the operation	Company / CLO	2025
Operation phase	Meeting to develop and implement the Community Investment Plan	Local Community	Ensure a participatory approach to the development of the Community Investment Plan.	Meetings as often as needed to agree on initiatives to be funded from this	Company / CLO	Q4 2024
Decommissioning	Inform on schedule and approach for decommissioning	Mayors of the affected settlements and community members	Inform stakeholders on the upcoming decommissioning phase, any health and safety risks for the communities and mitigation measures	Start discussions since the previous quarter to the one when decommissioning	Company / CLO	To be defined.

Phase	Type of Event	Key participant s	Description	Planning	Implementer	Target Date
				activities will start		

## 7. Engagement tools

A combination of the following communication tools will be used for the project's different phases.

*Table 7. Stakeholder Engagement Tools*

<u>Tools</u>	<u>Description</u>
<b>Project Documentation (NTS and SEP - including Grievance Forms)</b>	The Project NTS, ESIA (inc. ESMP and SEP), prepared as part of the environmental and social review package, will be translated into Bulgarian, making it accessible to the communities, online and offline, and to all interested stakeholders. Furthermore, the External Grievance Form will be made available to the public. The Company will ensure the accessibility of all these documents to all interested stakeholders, online and offline.
<b>Face-to-face meetings / Focus group Meetings (FGDs)</b>	This method will be applied to directly affected and decision-making groups of stakeholders. Also, it is to be implemented with vulnerable groups specifically women, elderly and youth.
<b>Meetings with community leaders</b>	Formal and informal meetings will be held with community leaders to maintain good relations with the community and address any community concerns.
<b>Social media</b>	It can communicate with stakeholders who cannot meet due to long distances.
<b>Public meetings</b>	These may be in large group meetings and will disclose Project information at key implementation phases throughout the Project lifecycle as defined in the SE program.
<b>Leaflets and other visual aids</b>	Leaflets containing Project information will be created and distributed at the draft ESIA disclosure meeting to inform on the expected locations of the panels, routes scheduled for the transport of the construction equipment and panels, timeline for construction, details about the contractors and contact details for contractor and investor, alongside emergency contact details. A similar leaflet will be created and distributed locally for the operation stage.
<b>Written correspondence</b>	Used to invite stakeholders to public meetings. This may be in the form of letters or business correspondence. It is also used to disclose information at key Project phases to a broader distribution of both impacted and interested stakeholders.
<b>Regular internal reporting</b>	The CLO will prepare regular reports for the Project team. These reports will include a summary of stakeholder engagement activities, all grievances received in the reporting period, and any material deviations or non-compliance to this SEP's requirements.

<u>Tools</u>	<u>Description</u>
<b>Reporting to interested stakeholders</b>	The CLO will provide Project updates on key construction milestones to the interested stakeholder groups.
<b>Stakeholder dialogue</b>	The CLO will maintain a stakeholder dialogue to plan, record, and track engagements related to the different project components and activities.

## **8. Encouraging the participation of women**

Considering the local culture and traditions, stakeholder engagement will focus on implementing measures to ensure the active participation of women, mainly from local communities and farm workers, by arranging separate focus group discussions. Female moderators will lead these FGDs to create a comfortable atmosphere for women to be informed about the Project and actively participate, providing their views and concerns and sharing feedback. The project commits to female only focus groups on a regular basis alongside planned community stakeholder engagement activities.

## **9. Vulnerable groups**

Aside from women, as mentioned earlier, vulnerable populations encompass seasonal residents, low-income households, the unemployed, youth, older adults, children, and individuals with disabilities. This category may also contain those with limited literacy skills or who are illiterate. Engaging these groups in receiving information about the Project, expressing their opinions, or voicing concerns may pose challenges.

To ensure the participation of vulnerable groups, particularly those unable to attend meetings due to physical disabilities, the consultations may include targeted stakeholder engagement. Whenever feasible, these consultations will take place in their residences or at locations that are easily accessible to them.

## **10. Resources and responsibilities**

The Company has appointed a Community Liaison Officer (CLO) to coordinate local stakeholder engagement and liaise with the local community. The CLO's and other entities' roles, as defined in section 2.1, are described below.

### **10.1. Project Company**

The overall responsibility for the effective engagement of the project stakeholders, as outlined in this SEP, lies with the Company's management team, specifically the ESG Director.

The Project Company will be responsible for providing relevant information and training to Project Company personnel, the CLO and the EPC Contractor (and other contractors as applicable) about the grievance mechanism, who should be informed (such as security guards, who may need to log grievances from community members) and that all grievances (even if

they are resolved on the spot) need to be reported to the Project Company for logging.<sup>14</sup> Ongoing training on the GM will be given to all workers during the site induction.

The overall responsibility for external engagement during construction lies with the Construction Manager, with support from the CLO and Project Manager. The Constructor Manager and CLO are the primary contact points for local issues. The project manager will be close to the Site, ensuring everything is running according to plan and can escalate to the Construction Manager as required for timely and effective resolution.

The project management and the CLO will receive training in the principles of stakeholder engagement.

## **10.2. CLO specific responsibilities**

The CLO will be responsible for implementing and updating the current SEP and dealing with community relations, including the external grievance mechanism. To achieve this, the CLO will work closely with the Project team to achieve the engagement objectives outlined in this SEP. The CLO will maintain relationships with the local administration, landowners, and all interested parties.

The specific responsibilities of the CLO are:

- Act as liaison between the community (*interested stakeholders*) and the Company; maintain a regular presence in the affected communities and engage with community members to monitor opinions, provide updates on the Project activities and ensure communication with community members and vulnerable groups.
- Lead the day-to-day implementation of the SEP and Grievance Mechanism and manage the grievance resolution process; plan the stakeholder engagement activities and ensure the Company appropriately implements them and contracted staff.
- Ensuring the grievance mechanism dissemination and training, communication, monitoring, and reporting; is responsible for verifying contractors' compliance with grievance management commitments.
- Takes an active role in identifying the needs of the community members and assists in the successful development and implementation of a Community Investment Plan for the Project.
- Produces stakeholder engagement monitoring reports and updates for the SEP accordingly.
- Liaise with the EPC CLO.

The CLO will be responsible for the construction and operation phases to maintain consistency and good relations with the local communities where possible. It is expected that the Project Company will retain the CLO responsibilities. Contact information is provided below<sup>15</sup>.

---

<sup>14</sup> A separate worker grievance mechanism will also be put in place for workers to raise grievances, which will be managed by the EPC Contractor.

<sup>15</sup> Drafting note – contact information to be inserted once CLO is appointed.

The CLO will be supported by female team member for dealing with any gender related grievances. For any GBVH based grievances specifically, these will be routed to a third party female gender specialist who can implement a survivor centric grievance response including obtaining informed consent, survivor referral, GBVH investigation and GBVH follow up action plan.

### 10.3. EPC Contractor

A social officer will also be hired /appointed by the EPC Contractor. They will work closely with the CLO of the Project Company to ensure all messaging is aligned, e.g. during permitting discussions. The EPC Contractor will monitor its subcontractors, report any grievances it receives to the Project Company and Project Company CLO, and train its employees on the grievance mechanism. The EPC Contractor will cascade reporting and training responsibilities to contractors and subcontractors.

## 11. External grievance mechanism

### 11.1. Overview

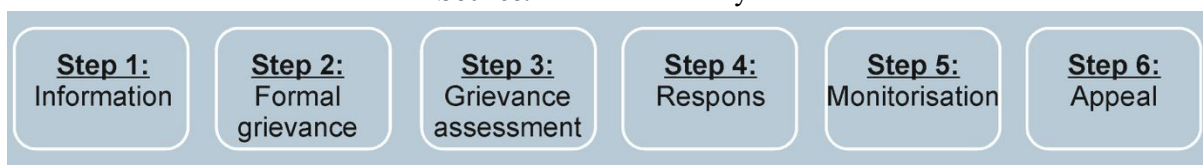
The external Grievance Mechanism (GM) enables any stakeholder to make a grievance about the way the Project is being designed or implemented. Grievances may be specific complaints for damages/injury, concerns about routine Project activities, or perceived incidents or impacts.

The GM is tailored to respond to the local community needs and other stakeholders’ interests and issues. It aims to find mutually beneficial solutions to settle eventual issues, concerns, perceived incidents, or impacts, developing a trust-based Company-community relationship.

### 11.2. Detailed GM procedure

The grievance mechanism for this Project will be implemented following six steps as summarized in Figure 4:

*Figure 5. Grievance Mechanism for the Project*  
Source. Stakeholder analysis



**STEP 1:** *The stakeholders are informed about the Project using formal and informal methods. During the quantitative survey and field visits, the main stakeholders are informed about the Project and the location of the future photovoltaic panels and are encouraged to offer feedback regarding the benefits and risks of the Project for the Community. All these are summarized and detailed in Appendix 1 of this document.*

**STEP 2:** *Following the field visits and the survey, the stakeholders are encouraged to formulate grievances if they have issues, concerns, or other specific complaints. Appendix B of this document shows the Grievance Form for this step<sup>16</sup>.*

<sup>16</sup> E.g. Grievances can be raised during meetings, Project site visits, via phone calls and in written form (via email, written requests). Grievance boxes with grievance forms will be installed at the Town Hall entry.

*This step of the Grievance mechanism for the Project ends with the acknowledgement of the grievances and acknowledgement that the team is actively reviewing the comments to address them thoroughly and promptly (where the grievance can't be closed out immediately). Acknowledgement is targeted to be issued within 48 hours of receipt.*

**STEP 3:** *Following the acknowledgement of grievances, the CLO will assess prioritization and assign responsibility for resolution: significant concerns and incidents will be immediately brought to the management team's attention. Assessment will be made within 14 days of receipt.*

*Tracking and logging each grievance will be recorded in a grievance log (Appendix C). Each grievance will be given a unique identification number, followed by registering details and the timing of its resolution and close-out.*

**STEP 4:** *The CLO will offer a response according to the specific issue, mentioning the proposed solution. Responses will be provided in a language suitable for the complaint. The CLO will follow up with the complaint and close the grievance. The resolution of grievances will be formally communicated to the complaint in written form. If a complaint cannot receive a written response, the complainant will be contacted via phone and informed of the result of their grievances. A response will be offered within seven days after finalizing the assessment.*

**STEP 5:** *The CLO monitors and evaluates the grievance procedure. The Grievance mechanism is committed to maintaining stringent data confidentiality and safeguarding all personal information of complainants. While grievances can be reported throughout the ESIA period, public disclosure will not reveal complainants' names and identifying details. During the grievance receipt/registration stage, complainants will be notified of the option to submit grievances anonymously. It is important to note that particular grievances made anonymously may not be eligible for a response. The grievance will be closed out within ten days of issuing the response.*

**STEP 6:** *Grievance Appeal*

*Submitting a grievance via the grievance mechanism does not restrict a complaint from pursuing legal recourse through the national legal system. Should the complainant find the response to their grievance unsatisfactory, they can pursue this course of action if they choose to do so.*



<b>STEP 1</b>	Information offered to the stakeholders; Survey conducted and field visits for discussions with the stakeholders.		
<b>STEP 2</b>	Identification of a potential grievance	Registration of the grievance	Acknowledgement
<b>STEP 3</b>	Assessment		
<b>STEP 4</b>	Response		
<b>STEP 5</b>	Monitoring and evaluation		
<b>STEP 6</b>	Grievance Appeal		

*Figure 6. Grievance Mechanism for pre-construction, construction, and operation phases*  
**Source.** Stakeholder analysis

### **11.3. Contact Information**

**Contact details**

Name: Iliyan Dimitrov

E-mail: stgeorge@rezolv.energy Phone: +359(0)885525409

## **12. Monitoring, evaluation, and reporting**

### **12.1. Overview**

To assess the effectiveness of the SEP, the Company will implement a complementary data management and monitoring process. This will ensure continuous relationships with the stakeholders by constantly informing and reporting on the evolution of the plan. Good data management will ensure the good evolution of the SEP and contribute to the ongoing building of trust between the project representatives and stakeholders.

### **12.2. Monitoring and evaluation activities**

All stakeholder engagement activities will be monitored, documented, and filled, thus ensuring accountable delivery of commitment to the stakeholders.

The documentation will be maintained by the Company during all three phases of the Project – *pre-construction, construction, and operation* – and consists of:

- Stakeholder survey report – *all the data gathered from the participants in the survey and field research.*
- Stakeholder engagement log – *store, analyze and report dialogues with stakeholders.*
- Commitments register – *keep track of the commitments made to various stakeholders.*
- Meeting minute template – *collect meeting minutes, attendance sheets, photographic evidence and copies of adverts placed in newspapers and other media.*
- Stakeholders list – *ongoing updates to the list of stakeholders, including key contacts and contact details (telephone number, e-mail addresses).*
- Grievance log – *all the grievances received via any means of communication will be recorded, together with management actions taken and whether it has been closed out satisfactorily.*
- Media monitoring – *records of the press, television and/or radio stories relevant to the Project.*

### **12.3. Reporting to stakeholders**

Internal reporting

The CLO will develop the following internal reports commencing from 2 months prior to the start of construction:

- Red Flag Notification Reports: *Ad-hoc reports for urgent matters to shareholders and lenders (per the loan agreement) on critical concerns, grievances or incidents of a significant nature.*
- Monthly Progress Reports: *Internal reports that review and explain [1] summary of engagement (dialogues and discussions) with stakeholders, updated on community perceptions, including main concerns and expectations, and the position towards the Project; [2] grievance mechanisms (main grievances, grievances report, grievance responses / close out progress summary); [3] risks to the Project; [4] constraints; [5] priorities for the future.*

## External reporting

The Project Company will develop an annual Environmental and Social Report on the project's environmental, social and health and safety performance and share it with interested stakeholders.

Feedback on the Grievance Log and SE Log will be reported regularly to the impacted communities about the progress of the Project and the status of the grievance closed out. The Company will keep track of commitments made (commitments tracker) (Appendix E) and communicate progress made against these commitments regularly.

An external version of this report will also be prepared for disclosure to Affected Communities and implementation of the Project commitments on issues that involve ongoing risks to or impacts on Affected Communities and on issues that the consultation process or grievance mechanism has identified as a concern. This report will be disseminated online (on the Project webpage).

Information about the operations phase of the Project can be included in the Project Company's regular E&S annual reporting.

## Appendices

### **Appendix A - PERCEPTION Questionnaire – quantitative research**

#### Methodology

This empirical part of the study was based on both qualitative and quantitative research. The qualitative research was based on participatory observation during site visits in August 2023, gathering information regarding *the stakeholder approach to the Project, the quality of life of the inhabitants of the area, the necessity and opportunity of the investment*. The qualitative component represents an exploratory approach, intended to gather spontaneous direct information from the site visits.

The quantitative part of the research, materialized as a survey that was distributed among the population of the surrounding communities during August 2023, gathered 110 responses from the main stakeholders, from all affected communities (*situated within a 5 km radius from the Project*). The questionnaire touched subjects such as *expected impact of the Project on the community, significant advantages and disadvantages, possible constraints in the implementation of the Project, expected benefits for the community, possibly affected activities during the construction phase*.

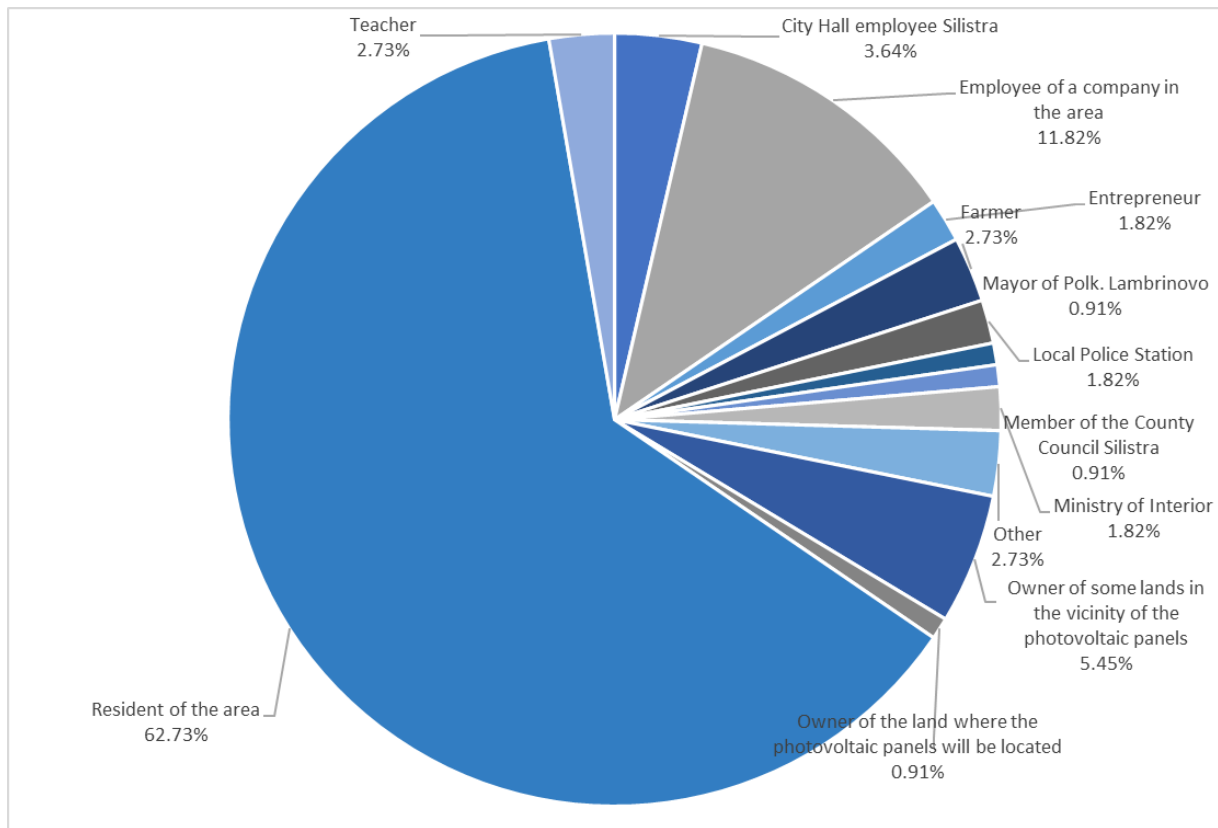
#### Results

##### List of participants in the survey (interested stakeholders).

Among the participants in this survey, as listed in the stakeholder analysis presented earlier in this document, were:

- Inhabitants of the area.
- Landowners of terrains situated in the vicinity of the Project.
- Landowners of the terrains on which the Project will be.
- Employees of an enterprise located in the area influence of the Project (*within a 5 km radius*).
- Entrepreneurs
- Teacher at the local schools
- Owner of a local business
- Mayor of Polkovnik Lambrinovo Village
- Farmers in Polkovnik Lambrinovo Village
- Local Policemen in Prof. Ishirkovo Village
- Employees of the Silistra City Hall
- Ministry of Interior Employee

As stated in the *stakeholder analysis*, the participants are either directly or indirectly connected to the Project, representing either interested individuals or interested authorities.

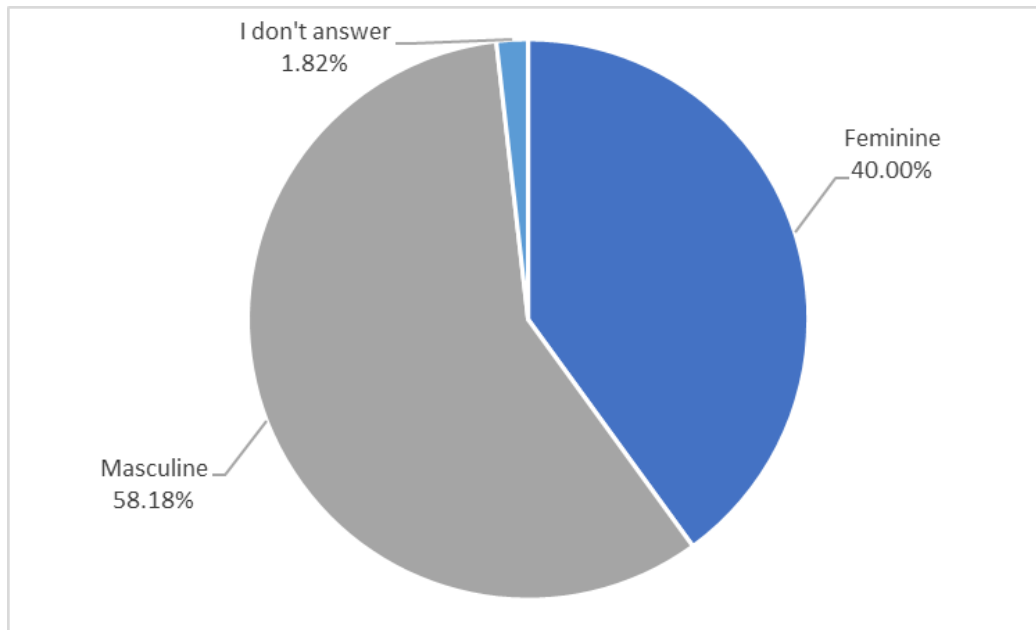


**Figure 7.** Stakeholders' Presence in the Survey.

**Source.** Survey

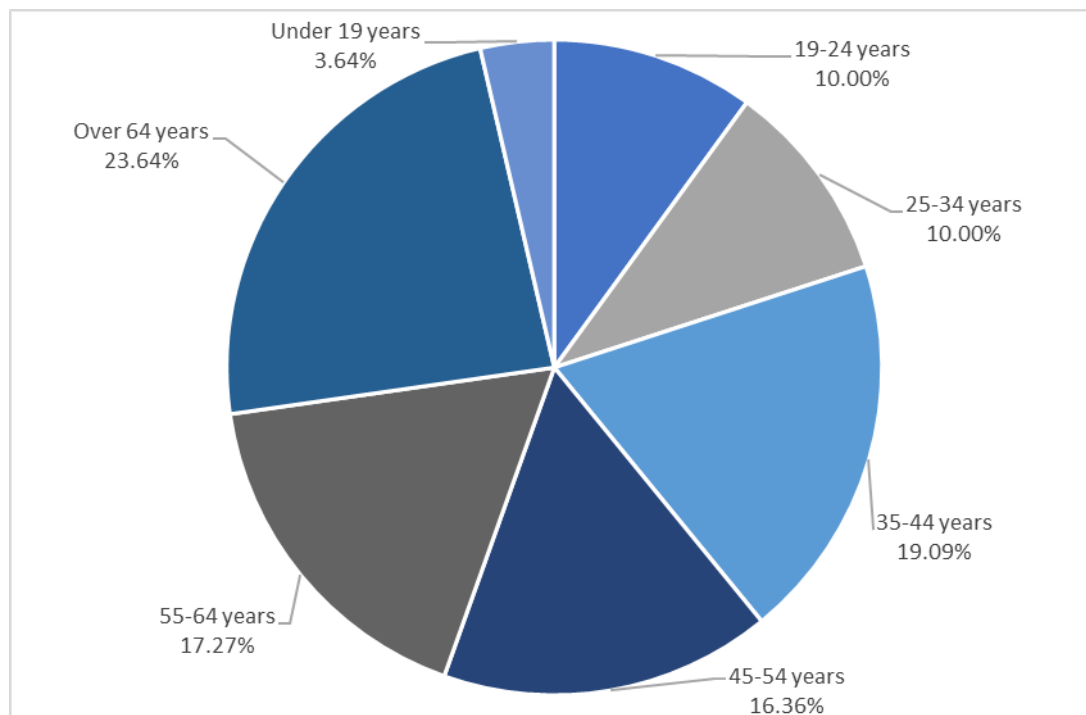
As mentioned during the discussions, most of the participants are locals of the settlements affected by the Project (*Polk. Lambrinovo, Aydemir, Kalipetrovo, Prof. Ishirkovo, Smilets or Silistra*). They represent 62,73% of the total number of participants, while the second percentage is ensured by the inhabitants of employees of local companies of the area. Other participants city hall and town hall employees, entrepreneurs, farmers, local police station representatives, members of the local councils, owners of the lands located in the vicinity of the Project or even owners of the land on which the Project will be.

**Socio-demographic structure of the participants to the survey.**



**Figure 8.** Structure of the participant population, according to sex.  
**Source.** Survey

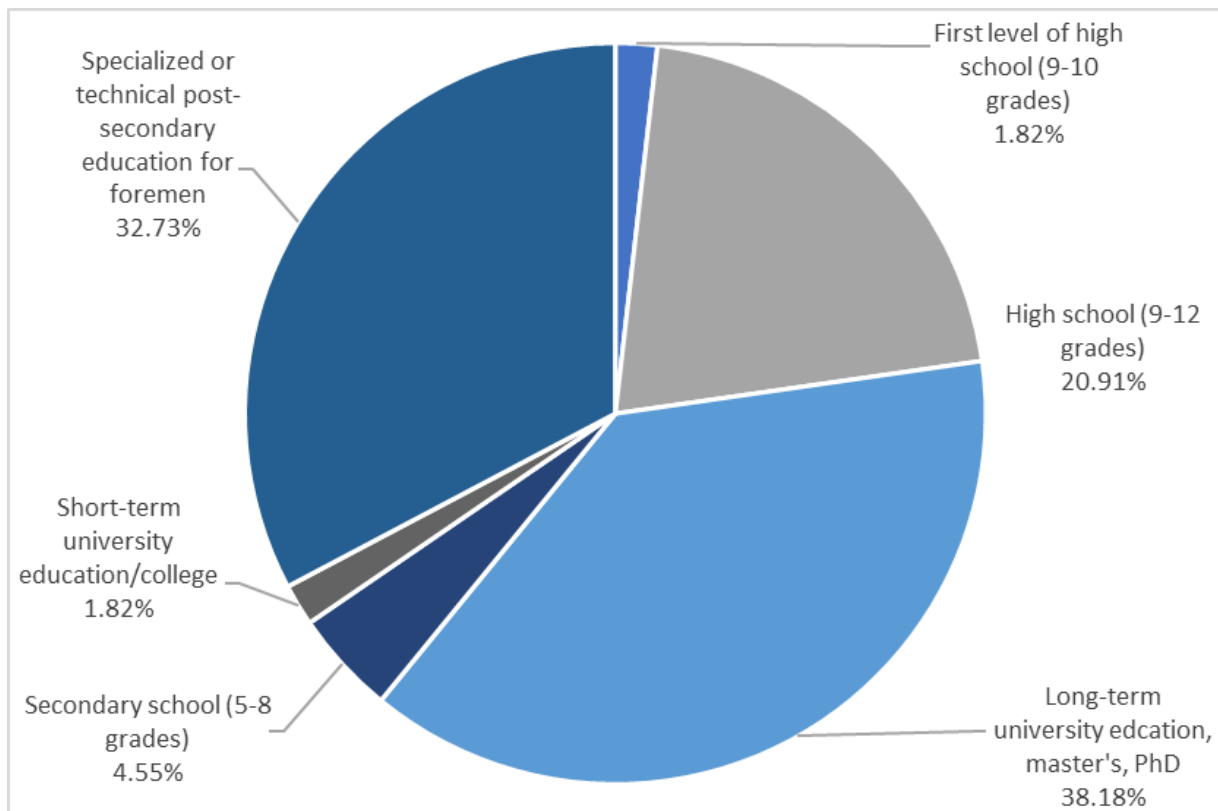
The social structure of the participant population reveals a larger number of male participants than female participants. Thus, of the total population, 58,18% is represented by men, while only 40,00% is represented by women. There is also a small percentage, of only 1,82% of the participants, who didn't offer this information in the survey.



**Figure 9.** Structure of the participant population, according to major age groups.  
**Source.** Survey

As presented in **Figure 6**, the largest percentage of participants in this survey belong to the elderly age group (*over 64 years old*). This interval is followed by the 35-44 age group, from the percentage perspective, represented in this research by 19,09% of the total population of participants. This is not a surprising factor, given the fact that most of the directly interested participants are professionals or employees of different interested/ affected/ impacted institutions. Furthermore, as previously mentioned, most of the participants are residents of the local communities, which are affected by demographic ageing processes. Thus, the inhabitants of these areas are mostly older people, inhabitants of the villages and towns affected by the Project.

The younger population of the surrounding settlements is present in the survey in a smaller percentage. Thus, the participants aged 19-24 years old represent only 10,00% of the population, while the participants under 19 years old represent only 3,64% of the participants in this study.



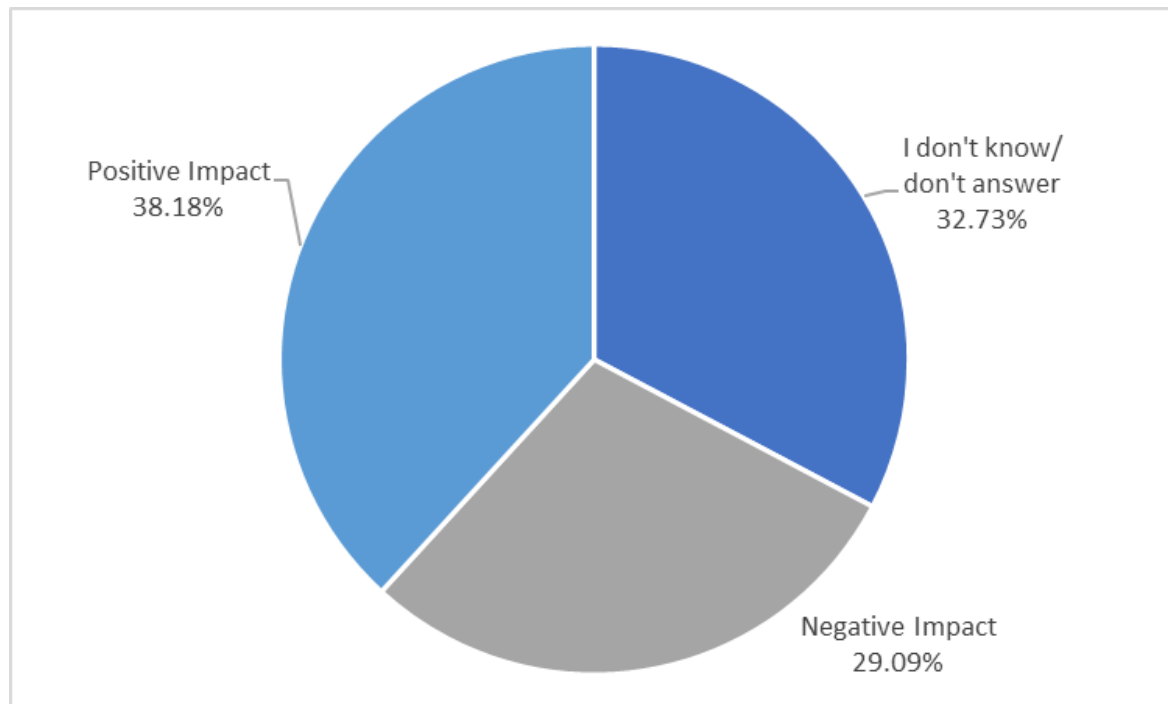
**Figure 10.** Structure of the participant population, according to major age groups.

Source. Survey

The participants in this survey belong to a large variety of educational backgrounds. The main percentage of the population is formed of **long-term university education, master, PhD**. They represent 38,18% of the participants, while the **specialized or technical post-secondary education for foremen graduates** represent 32,73%. As previously mentioned, most of the participants in this survey are middle-aged and older people.

Other significant percentages are represented by **high school graduates** and **secondary school (5-8 grades) graduates**. The distribution of the population according to their educational background reveals a mixed population, formed of both highly educated people and middle educated people. This data might also be indicative for a somewhat vulnerable population, formed of a deprived segment of the participants.

**Perceived impact of the Project, according to the main stakeholders.**



**Figure 11.** Perceived impact of the Project on the local community, according to the stakeholders.

**Source.** Survey

When asked about the possible impact of the Project on the local community, most of the participants in the survey mentioned that *the impact will be positive*, mentioning that it will probably increase the work offer for the locals, will bring more funds to the local administration budget, and will help the overall development of the settlement. Furthermore, during the discussions, the participants mentioned the increase in the quality of life in the area, given by the future new investments and the new roads that will be created due to the Project.

A percentage of 32,73% of the participants mentioned that *they cannot estimate the overall impact of this investment on the community*. However, they mentioned that the investment couldn't hurt, just that it will not help them very much.

A significant percentage, of 29,09% of the participants, mentioned that the impact will be negative. Most of them consider that the investment will affect the agricultural activities of the area.

Them most frequently mentioned *advantages of the Project*, as perceived by the participants, are:

- Renewable energy at favorable prices for the community (37,27% of the answers)



- Increase in the number of jobs (21,82% of the answers)
- Increase of the funds to the local budget of the Municipality Polk. Lambrinovo (12,73%)
- Increasing the quality of living in the area (10,00%)
- Attracting new investments and investors (5,45%)
- Modernization of connecting roads in the vicinity of the area (2,73%)

However, many of the participants could also name a few possible disadvantages such as:

- destruction of the agricultural productions (78,18% of the answers)
- noise (20,00% of the answers)
- other (1,82%)

### **Possible constraints, as imagined by the stakeholders.**

Amongst the main constraints that the participants mentioned during the research, the most relevant was the duration of implementation. Thus, when the stakeholders were asked to mention the main constraints in the development of the Project, they mentioned the administrative issues, the duration of construction and the quality of roads.

When asked about the perceived difficulties that this Project might encounter, the participants mentioned that *they don't know or that they cannot say for sure*. This answer was offered by 48,18% of the participants. The other 51,82% was distributed amongst the participants that mentioned that the Project will not encounter difficulties in the implementation (26,36%) and those that mentioned that the Project will encounter difficulties (25,45%) due to its impact on the flora and fauna of the area.

### **Possible affected economic activities during the Construction phase of the Project.**

As previously mentioned, one of the main issues regarding the development of the Project, as perceived by the stakeholders, is the time it takes to implement and the impact on the flora and fauna of the area. As a result, when asked about activities that could suffer during the construction of the Project, most of the participants mentioned that agricultural activities will most likely be very affected by the Project. The agricultural activities are also amongst the economic activities expected to suffer after the implementation of the photovoltaic panels, as well, mention the stakeholders.

### **Level of implication of the stakeholders.**

One special section of the research was dedicated to the *level of involvement of the stakeholders*. Thus, the participants were asked to mention if they are interested in receiving information regarding the implementation of the Project, during its next stages of development. Only 18,69% of the total number of participants mentioned that they wanted to receive more information regarding the progress of the Project. On the other hand, when asked to offer contact information such as e-mail addresses or phone number, most of the participants offered them, mentioning, in most cases, that they would like to *be informed about the evolution and implementation of the Project (providing relevant information about the development of the Project)*. The percentage of participants that mentioned would be interested in receiving information about the evolution and implementation of the Project represents 94,23% of the total stakeholders present in the survey.

## Appendix B - Grievance Form (EN and BG)

### St. George PV project – Grievance Form

Reference No: \_\_\_\_\_

Full Name (Optional): \_\_\_\_\_

- I wish to raise my grievance anonymously  
 I request not to disclose my identity without my consent

#### Contact Information:

Please mark how you wish to be contacted (mail, telephone, e-mail).

- By Post: Please provide a mailing address:

\_\_\_\_\_  
\_\_\_\_\_

- By Telephone:

\_\_\_\_\_

- By E-mail:

\_\_\_\_\_

#### Preferred Language for communication:

- Bulgarian  
 Other. Please specify: \_\_\_\_\_

#### Description of Incident or Grievance:

What happened? Where did it happen? Who did it occur to? What is the result of the problem?

\_\_\_\_\_  
\_\_\_\_\_

#### Date of Incident/ Grievance:

- One time incident/grievance (date: \_\_\_\_\_)  
 Happened more than once (how many times? \_\_\_\_\_)  
 Ongoing (currently experiencing problem)

#### What would you like to see happen to resolve the problem?

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

#### Please return this form to:

E-mail: \_\_\_\_\_

**Соларен парк „Свети Георги“ – Подаване на жалба за възникнали проблеми**  
**Референтен номер:**

Две имена (по желание):

- Искам да подам анонимна жалба  
 Не искам да се показва самоличността ми без мое съгласие

**Контакт за получаване на информация:**

Моля попълнете по-долу как искате да се свържем с Вас (телефон, ел.поща)

- По пощата: Моля, въведете адрес:

---

---

- По телефона:

---

- Чрез електронна поща/имейл:

---

**Предпочитан език за комуникация:**

- български  
 друг език. Моля уточнете: \_\_\_\_\_

**Описание на проблема:**

Какво се случи? Къде се случи? На кого се случи? Какви са последствията от проблема?

**Дата на възникване на проблема:**

- Еднократен проблем/жалба (дата: \_\_\_\_\_)  
 Повтарящ се проблем (колко пъти се е случил? \_\_\_\_\_)  
 Продължаващ проблем (случващ се в момента)

**Какво бихте искали да се случи, за да се реши проблемът?**

Подпис: \_\_\_\_\_

Дата: \_\_\_\_\_

Моля, изпратете жалбата до имейл: [stgeorge@rezolv.energy](mailto:stgeorge@rezolv.energy)

**Appendix C - Grievance Log (template) and Stakeholder list (template)**

No.	Submission date	Project component	Complainant	Community	Brief description/Grievances & issue / Request/Social near miss purpose	Event type	Grievance & issues/Request, Suggestion	Grievance & issues Significance Level	Recommended Action for closure (Free text)	Responsible person / Responsible party Free text	Target date for closure	Immediate Action taken (e.g. investigation) Free text	Completion/ Closure date dd/mm/yy
	dd/mm/yyyy	Pick from drop-down menu	Confidential		What happened? Who was involved? Who did it happen to? When? Where ?	Drop-down menu	Drop-down menu	If Level 3 or Level 4 escalate to Project Manager/Director pick from drop-down			dd/mm/yyyy		

Stakeholder Details								Stakeholder Management		Contact details			
No.	Name	Title	Organisation	Customer role /Stakeholder Type /	Power of decision	Impact on stakeholders	Attitude towards project	Representative type (Key relationship manager)	Frequency of engagement	Phone	Email	Address / Location	Additional information
	Last name, first names free text	free text	free text	pick from drop-down; free text allowed	pick from drop-down	pick from drop-down	pick from drop-down	Free text	pick from drop-down	free text	free text	free text	free text

**Appendix D - SE Log**

Meeting Details		Stakeholder Details			Meeting Summary	Follow up Actions				
No.	Record type <i>pick from drop-down</i>	Key Stakeholder Name <i>Free text</i>	Role <i>free text</i>	Key Stakeholder Group <i>pick from drop-down</i>	Meeting summary / Key issues raised	Action <i>free text</i>	Person responsible <i>drop-down list; free text</i>	Date <i>free text</i>	Stage <i>Drop-down list, free text</i>	Comments <i>free text</i>
RESGMTG001	Socio-economic surveys	Community - 10 persons (3 women) including residents, employees of company in the area,	n/a	Community/village member	During one-to-one meetings to introduce the project and gather socio-economic information, the following points were raised: 1. Mixture of positive and negative points raised. 2. Concern for the destruction of agricultural activity 3. Noise concerns	Follow up on concerns around noise and agricultural productivity (livelihood issues) in ESIA	ESIA team	3/29/2024	Closed	None
RESGMTG001	Socio-economic surveys	Community - 19 persons (8 women) including residents, employees of company in the area,	n/a	Community/village member	During one-to-one meetings to introduce the project and gather socio-economic information, the following points were raised: 1. Mixture of positive and negative points raised. 2. Concern for the destruction of agricultural activity 3. Noise concerns	Follow up on concerns around noise and agricultural productivity (livelihood issues) in ESIA	ESIA team	3/29/2024	Closed	None
RESGMTG001	Socio-economic surveys	Community - 31 persons (11 women) including residents, employees of company in the area,	n/a	Community/village member	During one-to-one meetings to introduce the project and gather socio-economic information, the following points were raised: 1. Mixture of positive and negative points raised. 2. Concern for the destruction of agricultural activity 3. Noise concerns	Follow up on concerns around noise and agricultural productivity (livelihood issues) in ESIA	ESIA team	3/29/2024	Closed	None
RESGMTG001	Socio-economic surveys	Community - 18 persons (9 women) including residents, employees of company in the area,	n/a	Community/village member	During one-to-one meetings to introduce the project and gather socio-economic information, the following points were raised: 1. Mixture of positive and negative points raised. 2. Concern for the destruction of agricultural activity 3. Noise concerns	Follow up on concerns around noise and agricultural productivity (livelihood issues) in ESIA	ESIA team	3/29/2024	Closed	None
RESGMTG001	Socio-economic surveys	Community - 30 persons (12 women) including residents, employees of company in the area,	n/a	Community/village member	During one-to-one meetings to introduce the project and gather socio-economic information, the following points were raised: 1. Mixture of positive and negative points raised. 2. Concern for the destruction of agricultural activity 3. Noise concerns	Follow up on concerns around noise and agricultural productivity (livelihood issues) in ESIA	ESIA team	3/29/2024	Closed	None

Meeting Details		Stakeholder Details			Meeting Summary	Follow up Actions				
No.	Record type <i>pick from drop-down</i>	Key Stakeholder Name <i>Free text</i>	Role <i>free text</i>	Key Stakeholder Group <i>pick from drop-down</i>	Meeting summary / Key issues raised	Action <i>free text</i>	Person responsible <i>dop-down list; free text</i>	Date <i>free text</i>	Stage <i>Drop-down list, free text</i>	Comments <i>free text</i>
RESGMTG002	Public disclosure/hearing	P. Lambrinovo and Silistra community	n/a	Community/village member	<p>Provided project update and information about the findings of the ESIA process. Key points raised relate to historical concrete removal, hedgerow removal and noise. Full minutes of meeting provided in SEP.</p> <p>During the meeting the following proposals/questions were raised.</p> <ol style="list-style-type: none"> <li>1. Discussed was the question for construction of sound barrier between the settlement and the solar park.</li> <li>2. Restoration of the field protective forest belt.</li> <li>3. Clearing of the construction waste, tree roots and others accumulated during the preparation of the land for the construction of the "St. Georgi" solar park.</li> <li>4. Complying with all requirements aimed at maximum preservation of the environment, small plantations, tree species, requirements related to the ornithology and plover nesting's.</li> </ol>	a) Record grievance in Grievance log b) Address in ESIA C) provide response to community on noise mitigation proposals (following outcomes of the noise survey and modelling)	A) CLO	3/14/2024	Ongoing	ESIA to include table summarising responses to these points.
RESGMTG003	Field observation	P. Lambrinovo and Silistra community	Mayor of the village Polkovnik Lambrinovo - Mr. Angel Jeleu	Local Government (Mayors, Administrative Authority)	Discussed outcomes of the open day to discuss points raised during the meeting relating to restoration of wind protection belt, road connection to the airport, construction of noise barrier. Mr Mayor informed us that a meeting of the villagers will take place this Saturday - 16.03.2024 and issues related to the construction of the park will be discussed and a formal response from the community will be issued.	Record in Stakeholder Meeting Log	CLO	14/03/2024	Closed	Letter provided and points raised incorporated into the ESIA.
RESGMTG004	Informal meeting/conversation	Municipality of Silistra	Chief architect of the municipality of Silistra	Local Government (Mayors, Administrative Authority)	Discussed requirements for obtaining formal approval of absence of cultural heritage matters at the site and the status of documentation issued to date as part of the original permit. The chief architect expressed an opinion that it wouldn't be necessary for such an opinion to be issued since there is no excavation work on site and the transmission lines are overhead.	Record in Stakeholder Meeting Log. Follow up to confirm opinion received from National Institute of Immovable Cultural Heritage (NIICH),	CLO	15/03/2024	Closed	
RESGMTG005	Formal Meeting	Evgeni Gerorgiev	Deputy Mayor of Silistra	Local Government (Mayors, Administrative Authority)	After David Jackson from Rezolv Energy made an intro about Rezolv and St George project, the Deputy Mayor asked about potential support for social activities such as sport for students and youth in Silistra. Chief architect agreed to provide Rezolv with list of the landowners, key stakeholders in the project to be addressed for the Open Day. There was also a brief discussion on the disposal of demolition waste (concrete) near Coloner Lambrinovo village. The Rezolv team invited all of the municipality representatives to attend the Open day in Lambrinovo. Key points raised: 4. Complying with all requirements aimed at maximum preservation of the environment, small plantations, tree species, requirements related to the ornithology and plover nesting.	Chief Architect provided as agreed a list of the landowners who will be affected by the project. An official invitation to the Open Day was sent to the Deputy Mayor.	David Jackson, Ivelina Atanassova, Romario Zoga, Rezolv Energy, Miroslava Kostadinova, Cook Communications	21/02/2024	Closed	

Meeting Details		Stakeholder Details			Meeting Summary	Follow up Actions				
No.	Record type <i>pick from drop-down</i>	Key Stakeholder Name <i>Free text</i>	Role <i>free text</i>	Key Stakeholder Group <i>pick from drop-down</i>	Meeting summary / Key issues raised	Action <i>free text</i>	Person responsible <i>drop-down list; free text</i>	Date <i>free text</i>	Stage <i>Drop-down list, free text</i>	Comments <i>free text</i>
RESGMTG006	Formal Meeting	Mincho Yordanov	Regional Governor of Silistra Region	Regional Government	David Jackson from Rezolv Energy made an intro about Rezolv and St George project, the Regional Governor made a brief overview of Silistra region. The Rezolv team invited the Regional Governor and his deputy to the Open day in Lambrinovo.	An official invitation to the Open Day was sent to the Regional governor.	David Jackson, Ivelina Atanassova, Romario Zoga, Rezolv Energy, Miroslava Kostadinova, Cook Communications	21/02/2024	Closed	
RESGMTG007	Formal Meeting	Angel Jelev	Mayor of Lambrinovo (end of term)	Local Government (Mayors, Administrative Authority)	The meeting was dominated by the issue with the unapproved concrete garbage by the village by the company, which cleaned the site of the project. The Mayor expressed his and his co villagers' big concerns that the problem will not be solved. David Jackson from Rezolv pointed out despite it is not Rezolv's responsibility for the demolition waste disposal, the company will try its best to solve the issue because it is very important to the people of Lambrinovo.	None	David Jackson, Ivelina Atanassova, Romario Zoga, Rezolv Energy, Miroslava Kostadinova, Cook Communications	21/02/2024	Closed	
RESGMTG008	Formal Meeting	Alexandar Sabanov	Mayor of Silistra	Local Government (Mayors, Administrative Authority)	After George Formandle from Rezolv made an introduction about Actis, Rezolv and St George project, the Mayor thanked for the investment, the biggest in Silistra for decades. Mayor Sabanov asked what number of jobs the project would bring to the town. GF asked about areas of interest to the municipality where Rezolv could help, and the mayor pointed out that sport and youth are the biggest priority for the municipality. Mayor Sabanov also said that the municipality would try to help Rezolv in solving the demolition waste matter but pointed out that it is not going to be easy.	Removal of demolition waste / Follow up meetings to discuss employment including channel for people to apply for jobs and role of the CLO in this process. Where there is a match between skills available and work demands PACs will be prioritized. Future information will include a list of potential competences required and shared with the community.	David Jackson	Apr-24	Ongoing	Follow up meetings to be planned

Meeting Details		Stakeholder Details			Meeting Summary	Follow up Actions				
No.	Record type <i>pick from drop-down</i>	Key Stakeholder Name <i>Free text</i>	Role <i>free text</i>	Key Stakeholder Group <i>pick from drop-down</i>	Meeting summary / Key issues raised	Action <i>free text</i>	Person responsible <i>drop-down list; free text</i>	Date <i>free text</i>	Stage <i>Drop-down list, free text</i>	Comments <i>free text</i>
RESGMTG009	Formal Meeting	Angel Jelev	Mayor of Lambrinovo (end of term)	Local Government (Mayors, Administrative Authority)	The dominant topic about the demolition waste (concrete) and its problematic solution was dominant in the conversation between GF and AJ. GF made an introduction about Actis and Rezolv.	Removal of demolition waste	David Jackson	Apr-24	Ongoing	Solutions for final disposal under consideration.
RESGMTG010	Informal meeting/conversation	Office of the Mayor	Mayor of Lambrinovo (new)	Local Government (Mayors, Administrative Authority)	Feedback on the village meeting on 16.03.2024.	Record in Stakeholder Meeting Log	Iliyan Dimitrov	3/28/2024	Closed	Integrated into ESIA
RESGMTG011	Formal Meeting	Energy and Water Regulator Chairman and his team	Chief Business Development Officer, Legal & Business Development Director, Corporate Strategy & Communications Director	Federal Government	Introduction of Rezolv and St George project, Q&A on production licensing process	None	n/a	n/a	Closed	
RESGMTG012	Formal Meeting	Deputy Minister of Energy Iva Petrova and her team	Chief Business Development Officer, Legal & Business Development Director	Federal Government	Introduction of Rezolv and St George project, future business intentions	None	n/a	n/a	Closed	
RESGMTG013	Formal Meeting	Deputy head of SEDA	Chief Business Development Officer, Legal & Business Development Director	Federal Government	Introduction of Rezolv and St George project, future business intentions	None	n/a	n/a	Closed	
RESGMTG014	Formal Meeting	Energy and Water Regulator Chairman and his team	Chief Business Development Officer	Federal Government	Progress towards construction	None	n/a	n/a	Closed	
RESGMTG015	Formal Meeting	Head of Parliament Energy Committee Delyan Dobrev	Chief Business Development Officer	Federal Government	Introduction of Rezolv and St George project, future business intentions	None	n/a	n/a	Closed	
RESGMTG016	Formal Meeting	Yavor Georgiev Seller	Chief Business Development Officer	Landowner (main site)	Concrete waste disposal issue	None	David Jackson	Apr-24	Ongoing	Solutions for final disposal under consideration.
RESGMTG017	Informal meeting/conversation	Rosen Nikolov	Senior Manager @ Alexander Lees	Local business, Enterprises	Introduction of Rezolv and St George project to local logistics business on edge of the site. Mr Nikolov is also a landowner by the Control Tower. (With IFC/RSK)	None		1/31/2024	Closed	



Meeting Details		Stakeholder Details			Meeting Summary	Follow up Actions				
No.	Record type <i>pick from drop-down</i>	Key Stakeholder Name <i>Free text</i>	Role <i>free text</i>	Key Stakeholder Group <i>pick from drop-down</i>	Meeting summary / Key issues raised	Action <i>free text</i>	Person responsible <i>drop-down list; free text</i>	Date <i>free text</i>	Stage <i>Drop-down list, free text</i>	Comments <i>free text</i>
RESGMTG018	Formal Meeting	Angel Jeleu	Mayor of Lambrinovo (end of term)	Local Government (Mayors, Administrative Authority)	Introduction of Rezolv. This was the first meeting with the Lambrinovo Mayor. Mayor and PL Community is largely supported of the project but raised issue of concrete waste (With IFC/RSK)	Agree strategy on waste removal	David Jackson	2/1/2024	Closed	
RESGMTG019	Informal meeting/conversation	Café owner Smilets	The only local café in the area and local shop	Local business, Enterprises	Introduction of Rezolv and St George project. (With IFC/RSK)	None		2/1/2024	Closed	

**Appendix E - Minutes of Meetings**

**Appendix F - Summary of project concerns collated from community perception surveys**

Name of receptor	Date and place of meeting	Person met	Summary of discussion	Concerns raised/ comments	Responses provided	How concerns were addressed/ follow up required	Information disclosed
Man	Silistra/Aydemir	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Aydemir	Employee of a company in the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Aydemir	Employee of a company in the area	Considered Positive Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Aydemir	Teacher	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Aydemir	Employee of a company in the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Aydemir	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Aydemir	Teacher	Unsure about the impact of the project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Aydemir	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Aydemir	Employee of a company in the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Aydemir	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Kalipetrovo	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Kalipetrovo	Resident of the area	Considered Negative Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Kalipetrovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Kalipetrovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Kalipetrovo	Resident of the area	Considered Positive Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Kalipetrovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Kalipetrovo	Employee of a company in the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Kalipetrovo	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Kalipetrovo	Resident of the area	Unsure about the impact	Noise	Presentation of the project, description of the	discussions	Description of the project,

Name of receptor	Date and place of meeting	Person met	Summary of discussion	Concerns raised/ comments	Responses provided	How concerns were addressed/ follow up required	Information disclosed
			of the project		project		objectives, desired impact on the community
Man	Silistra/Kalipetrovo	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Kalipetrovo	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Kalipetrovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Kalipetrovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Kalipetrovo	Employee of a company in the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Kalipetrovo	Resident of the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Kalipetrovo	Owner of a local business	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Kalipetrovo	Employee of a company in the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Kalipetrovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Kalipetrovo	Employee of a company in the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambrinovo	Owner of some lands in the vicinity of the photovoltaic panels	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambrinovo	Resident of the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Polk. Lambrinovo	Employee of a company in the area	Unsure about the impact of the project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Polk. Lambrinovo	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambrinovo	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambrinovo	Resident of the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambrinovo	Employee of a company in the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Other	Resident of the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnov	Employee of a company in	Unsure about the impact	Destruction of agricultural	Presentation of the project, description of the	discussions	Description of the project,

Name of receptor	Date and place of meeting	Person met	Summary of discussion	Concerns raised/ comments	Responses provided	How concerns were addressed/ follow up required	Information disclosed
		the area	of the project	productions	project		objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Polk. Lambirnovovo	Resident of the area	Considered Negative Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Mayor of Polk. Lambrinovo	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Polk. Lambirnovovo	Resident of the area	Considered Positive Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
	Silistra/Polk. Lambirnovovo	Owner of some lands in the vicinity of the photovoltaic panels	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Owner of some lands in the vicinity of the photovoltaic panels	Considered Positive Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Polk. Lambirnovovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Resident of the area	Considered Positive Impact of the Project	Other	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Polk. Lambirnovovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Farmer	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Farmer	Considered Positive Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Farmer	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Polk. Lambirnovovo		Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Owner of the land where the photovoltaic panels will be located	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Polk. Lambirnovovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Other	Employee of a company in the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Owner of some lands in the vicinity of the photovoltaic panels	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Resident of the area	Unsure about the impact	Destruction of agricultural	Presentation of the project, description of the	discussions	Description of the project,

Name of receptor	Date and place of meeting	Person met	Summary of discussion	Concerns raised/ comments	Responses provided	How concerns were addressed/ follow up required	Information disclosed
			of the project	productions	project		objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Polk. Lambirnovovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Polk. Lambirnovovo	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Polk. Lambirnovovo	Owner of some lands in the vicinity of the photovoltaic panels	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Prof. Ishirkovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Prof. Ishirkovo	Resident of the area	Considered Positive Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Prof. Ishirkovo	Local Police Station	Considered Negative Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Prof. Ishirkovo	Local Police Station	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Prof. Ishirkovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Prof. Ishirkovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Prof. Ishirkovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Prof. Ishirkovo	Resident of the area	Considered Negative Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Prof. Ishirkovo	Resident of the area	Considered Negative Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Prof. Ishirkovo	Resident of the area	Unsure about the impact of the project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Prof. Ishirkovo	Owner of some lands in the vicinity of the photovoltaic panels	Considered Positive Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Prof. Ishirkovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Prof. Ishirkovo	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Prof. Ishirkovo	Resident of the area	Considered Positive Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra/Prof. Ishirkovo	Employee of a company in	Unsure about the impact	Destruction of agricultural	Presentation of the project, description of the	discussions	Description of the project,

Name of receptor	Date and place of meeting	Person met	Summary of discussion	Concerns raised/ comments	Responses provided	How concerns were addressed/ follow up required	Information disclosed
		the area	of the project	productions	project		objectives, desired impact on the community
Woman	Silistra/Prof. Ishirkovo	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Prof. Ishirkovo	Resident of the area	Considered Negative Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Prof. Ishirkovo	Resident of the area	Considered Positive Impact of the Project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra/Prof. Ishirkovo	Resident of the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra	Resident of the area	Unsure about the impact of the project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra	Employee of the City Hall	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra	Resident of the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
	Silistra	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra	City Hall employee Silistra	Unsure about the impact of the project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra	Other	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra	City Hall employee Silistra	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra	City Hall employee Silistra	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra	Member of the County Council Silistra	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra	Other	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra	Entrepreneur	Unsure about the impact of the project	Noise	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra	Other	Unsure about the impact	Destruction of agricultural	Presentation of the project, description of the	discussions	Description of the project,

Name of receptor	Date and place of meeting	Person met	Summary of discussion	Concerns raised/ comments	Responses provided	How concerns were addressed/ follow up required	Information disclosed
			of the project	productions	project		objectives, desired impact on the community
Man	Silistra	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Silistra	Ministry of Interior	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Silistra	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Smilets	Resident of the area	Unsure about the impact of the project		Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Smilets	Teacher	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Smilets	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Smilets	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Woman	Smilets	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Smilets	Resident of the area	Considered Negative Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Smilets	Resident of the area	Considered Positive Impact of the Project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community
Man	Smilets	Resident of the area	Unsure about the impact of the project	Destruction of agricultural productions	Presentation of the project, description of the project	discussions	Description of the project, objectives, desired impact on the community